



# Network Computing

Innovative Platforms for Next Generation Network Infrastructure

## NCA-2523 User Manual

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## About this Document



This manual describes the overview of the various functionalities of this product, and the information you need to get it ready for operation. It is intended for those who are:

- responsible for installing, administering and troubleshooting this system or Information Technology professionals.
- assumed to be qualified in the servicing of computer equipment, such as professional system integrators, or service personnel and technicians.

The latest version of this document can be found on Lanner's official website, available either through the product page or through the [Lanner Download Center](#) page with a login account and password.

## Icon Descriptions

The icons are used in the manual to serve as an indication of interest topics or important messages. Below is a description of these icons:

Icon	Usage
 <b>Note or Information</b>	This mark indicates that there is something you should pay special attention to while using the product.
 <b>Warning or Important</b>	This mark indicates that there is a caution or warning and it is something that could damage your property or product.

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## Compliances and Certification

### CE

This product has passed the CE test for environmental specifications. Test conditions for passing included the equipment being operated within an industrial enclosure. In order to protect the product from being damaged by ESD (Electrostatic Discharge) and EMI leakage, we strongly recommend the use of CE-compliant industrial enclosure products.

### FCC Class A

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur on any particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.

### FCC Caution

- ▶ Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- ▶ This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Safety Guidelines

Follow these guidelines to ensure general safety:

- ▶ Keep the chassis area clear and dust-free during and after installation.
- ▶ Do not wear loose clothing or jewelry that could get caught in the chassis. Fasten your tie or scarf and roll up your sleeves.
- ▶ Wear safety glasses if you are working under any conditions that might be hazardous to your eyes.
- ▶ Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.
- ▶ Disconnect all power by turning off the power and unplugging the power cord before installing or removing a chassis or working near power supplies
- ▶ Do not work alone if potentially hazardous conditions exist.
- ▶ Never assume that power is disconnected from a circuit; always check the circuit.

## Consignes de sécurité

Suivez ces consignes pour assurer la sécurité générale :

- ▶ Laissez la zone du châssis propre et sans poussière pendant et après l'installation.
- ▶ Ne portez pas de vêtements amples ou de bijoux qui pourraient être pris dans le châssis. Attachez votre cravate ou écharpe et remontez vos manches.
- ▶ Portez des lunettes de sécurité pour protéger vos yeux.
- ▶ N'effectuez aucune action qui pourrait créer un danger pour d'autres ou rendre l'équipement dangereux.
- ▶ Coupez complètement l'alimentation en éteignant l'alimentation et en débranchant le cordon d'alimentation avant d'installer ou de retirer un châssis ou de travailler à proximité de sources d'alimentation.
- ▶ Ne travaillez pas seul si des conditions dangereuses sont présentes.
- ▶ Ne considérez jamais que l'alimentation est coupée d'un circuit, vérifiez toujours le circuit. Cet appareil génère, utilise et émet une énergie radiofréquence et, s'il n'est pas installé et utilisé conformément aux instructions des fournisseurs de composants sans fil, il risque de provoquer des interférences dans les communications radio.

## Lithium Battery Caution

- ▶ There is risk of explosion if the battery is replaced by an incorrect type.
- ▶ Dispose of used batteries according to the instructions.
- ▶ Installation should be conducted only by a trained electrician or only by an electrically trained person who knows all installation procedures and device specifications which are to be applied.
- ▶ Do not carry the handle of power supplies when moving to another place.
- ▶ Please conform to your local laws and regulations regarding safe disposal of lithium battery.
- ▶ Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.
- ▶ Leaving a battery in an extremely high temperature environment can result in an explosion or the leakage of flammable liquid or gas.
- ▶ A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

## Avertissement concernant la pile au lithium

- ▶ Risque d'explosion si la pile est remplacée par une autre d'un mauvais type.
- ▶ Jetez les piles usagées conformément aux instructions.
- ▶ L'installation doit être effectuée par un électricien formé ou une personne formée à l'électricité connaissant toutes les spécifications d'installation et d'appareil du produit.
- ▶ Ne transportez pas l'unité en la tenant par le câble d'alimentation lorsque vous déplacez l'appareil.

## Operating Safety

- ▶ Electrical equipment generates heat. Ambient air temperature may not be adequate to cool equipment to acceptable operating temperatures without adequate circulation. Be sure that the room in which you choose to operate your system has adequate air circulation.
- ▶ Ensure that the chassis cover is secure. The chassis design allows cooling air to circulate effectively. An open chassis permits air leaks, which may interrupt and redirect the flow of cooling air from internal components.
- ▶ Electrostatic discharge (ESD) can damage equipment and impair electrical circuitry. ESD damage occurs when electronic components are improperly handled and can result in complete or intermittent failures. Be sure to follow ESD-prevention procedures when removing and replacing components to avoid these problems.

- ▶ Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. If no wrist strap is available, ground yourself by touching the metal part of the chassis.
- ▶ Periodically check the resistance value of the antistatic strap, which should be between 1 and 10 megohms (Mohms).

## Sécurité de fonctionnement

- ▶ L'équipement électrique génère de la chaleur. La température ambiante peut ne pas être adéquate pour refroidir l'équipement à une température de fonctionnement acceptable sans circulation adaptée. Vérifiez que votre site propose une circulation d'air adéquate.
- ▶ Vérifiez que le couvercle du châssis est bien fixé. La conception du châssis permet à l'air de refroidissement de bien circuler. Un châssis ouvert laisse l'air s'échapper, ce qui peut interrompre et rediriger le flux d'air frais destiné aux composants internes.
- ▶ Les décharges électrostatiques (ESD) peuvent endommager l'équipement et gêner les circuits électriques. Des dégâts d'ESD surviennent lorsque des composants électroniques sont mal manipulés et peuvent causer des pannes totales ou intermittentes. Suivez les procédures de prévention d'ESD lors du retrait et du remplacement de composants.
- ▶ Portez un bracelet anti-ESD et veillez à ce qu'il soit bien au contact de la peau. Si aucun bracelet n'est disponible, reliez votre corps à la terre en touchant la partie métallique du châssis.
- ▶ Vérifiez régulièrement la valeur de résistance du bracelet antistatique, qui doit être comprise entre 1 et 10 mégohms (Mohms).

## Mounting Installation Precautions

The following should be put into consideration for rack-mount or similar mounting installations:

- ▶ Do not install and/or operate this unit in any place that flammable objects are stored or used in.
- ▶ The installation of this product must be performed by trained specialists; otherwise, a non-specialist might create the risk of the system's falling to the ground or other damages.
- ▶ Lanner Electronics Inc. shall not be held liable for any losses resulting from insufficient strength for supporting the system or use of inappropriate installation components.
- ▶ Elevated Operating Ambient - If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (T<sub>ma</sub>) specified by the manufacturer.
- ▶ Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- ▶ Mechanical Loading - Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- ▶ Circuit Overloading - Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- ▶ Reliable Grounding - Reliable grounding of rack mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).

## Warning Avertissement

- ▶ Suitable for installation in Information Technology Rooms in accordance with Article 645 of the National Electrical Code and NFPA 75.  
Peut être installé dans des salles de matériel de traitement de l'information conformément à l'article 645 du National Electrical Code et à la NFPA 75.
- ▶ The machine can only be used in a restricted access location and must be installed by a skilled person.  
Les matériels sont destinés à être installés dans des EMPLACEMENTS À ACCÈS RESTREINT.
- ▶ Class I Equipment. This equipment must be earthed. The power plug must be connected to a properly wired earth ground socket outlet. An improperly wired socket outlet could place hazardous voltages on accessible metal parts. Équipement de classe I. Ce matériel doit être relié à la terre. La fiche d'alimentation doit être raccordée à une prise de terre correctement câblée. Une prise de courant mal câblée pourrait induire des tensions dangereuses sur des parties métalliques accessibles.
- ▶ "Product shall be used with Class 1 laser device modules."  
"Le produit doit être utilisé avec des modules de dispositifs laser de classe 1."

## Electrical Safety Instructions

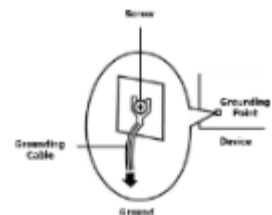
Before turning on the device, ground the grounding cable of the equipment. Proper grounding (grounding) is very important to protect the equipment against the harmful effects of external noise and to reduce the risk of electrocution in the event of a lightning strike. To uninstall the equipment, disconnect the ground wire after turning off the power. A ground wire (green-and-yellow) is required and the part connecting the conductor must be greater than 1mm<sup>2</sup> or 16 AWG.

## Consignes de sécurité électrique

- ▶ Avant d'allumer l'appareil, reliez le câble de mise à la terre de l'équipement à la terre.
- ▶ Une bonne mise à la terre (connexion à la terre) est très importante pour protéger l'équipement contre les effets néfastes du bruit externe et réduire les risques d'électrocution en cas de foudre.
- ▶ Pour désinstaller l'équipement, débranchez le câble de mise à la terre après avoir éteint l'appareil.
- ▶ Un câble de mise à la terre est requis et la zone reliant les sections du conducteur doit faire plus de 1mm<sup>2</sup> ou 16 AWG.

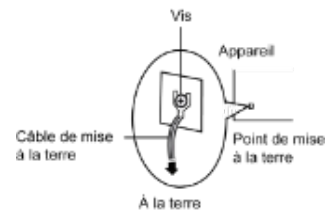
## Grounding Procedure for DC Power Source

- ▶ Connect the grounding cable to the ground.
- ▶ The protection device for the DC power source must provide 10A current.
- ▶ This protection device must be connected to the power source before DC power.



## Procédure de mise à la terre pour source d'alimentation CC

- ▶ Branchez le câble de mise à la terre à la terre.
- ▶ L'appareil de protection pour la source d'alimentation CC doit fournir 10A de courant.
- ▶ Cet appareil de protection doit être branché à la source d'alimentation avant l'alimentation CC.



For DC input, this unit is intended to be supplied by an UL listed power source, rated 42 to 72Vdc, 10A min, and an altitude operation 5000m min.



**CAUTION:** TO DISCONNECT POWER, REMOVE ALL POWER CORDS FROM UNIT.

注意：要断开电源，请将所有电源线从本机上拔下。

注意：要斷開電源，請將所有電源線從本機上拔下。

**WARNUNG:** Wenn Sie das Gerät zwecks Wartungsarbeiten vom Netz trennen müssen, müssen Sie beide Netzteile abnehmen.

**ATTENTION:** DÉBRANCHER TOUS LES CORDONS D'ALIMENTATION POUR DÉCONNECTER L'UNITÉ DU SECTEUR.

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## CHAPTER 1: PRODUCT OVERVIEW

The NCA-2523, a 1U rackmount multi-core x86 network appliance powered by Intel® Atom C5325/C5315 CPU, offers either 8 or 4 cores of processing power and features either 300W redundant power supplies or 350W single PSU, 8x GbE RJ45 ports, 2x 10GbE SFP+ ports and Intel QuickAssist Technology.

### Package Content

Your package contains the following items:

- ▶ 1x NCA-2523 Network Security Platform
- ▶ 2x PSU Power Cable (By SKU)
- ▶ 1x RJ45 Console Cable
- ▶ Nameplate
- ▶ Short Ear Rackmount Kit with Screws



**Note:** If you should find any components missing or damaged, please contact your Sales person immediately for assistance.

### Ordering Information

SKU No.	Description
<b>NCA-2523A</b>	Intel® Atom 8C C5325 with Intel QAT, 8x GbE RJ45, 2x 10G SFP+, 2 Pairs of Bypass, 1x NIC Module, 300W Redundant PSU (1+1)
<b>NCA-2523B</b>	Intel® Atom 4C C5315 With Intel QAT, 8x GbE RJ45, 2x 10G SFP+, 2 Pairs of Bypass, 300W Redundant PSU (1+1)
<b>NCA-2523C</b>	Intel® Atom 8C C5325 With Intel QAT, 8x GbE RJ45, 2x 10G SFP+, 2 Pairs of Bypass, 1x NIC Module, 350W Single PSU
<b>NCA-2523D</b>	Intel® Atom 4C C5315 With Intel QAT, 8x GbE RJ45, 2x 10G SFP+, 2 Pairs of Bypass, 350W Single PSU

### Optional Accessories


Model No.	Description
PGN-750A 5G KIT	PGN FN980 5G Module with Antenna/Cable Kit NCA-2523
5G Kit	FN980 5G Module with Antenna/Cable Kit NCA-2523
LTE Kit	EM7590 LTE Module with Antenna/Cable Kit NCA-2523
DC Power Kit	DC Redundant Power Module
1U Slide Rail Kit	A pair of rails and 1x screw pack

## System Specifications

<b>Form Factor</b>		1U 19" Rackmount
<b>Platform</b>	Processor Options	SKU A/C: Intel Atom® 5325, 8 cores, 41W SKU B/D: Intel Atom® 5315, 4 cores, 38W
	CPU Socket	Onboard
	Chipset	SoC
	Security Acceleration	Intel® QuickAssist Technology
<b>BIOS</b>		AMI SPI Flash BIOS
<b>System Memory</b>	Technology	SKU A/C: DDR4 2933MT/s ECC/Non-ECC SO-DIMM SKU B/D: DDR4 2400MT/s ECC/Non-ECC SO-DIMM
	Max. Capacity	Up to 64GB
	Socket	2x 288pin DIMM
<b>Networking</b>	Ethernet Ports	4x 1GbE RJ45; 4x 1GbE RJ45 (By Project); 2x 10GbE SFP+
	Bypass	2x Pairs Bypass
	NIC Module Slot	SKU A/C: 1x NIC Module Slot; SKU B/D: N/A
<b>LOM</b>	IO Interface	N/A
<b>I/O Interface</b>	Smart Power/ Reset Button	1x Reset Button (Software reset control by GPIO), 1x ATX Power Button, refer to <a href="#">Appendix C</a>
	LED Indicators	Power/Status/Storage, refer to <a href="#">Appendix A</a>
	Console Port	1x RJ45 Console Port (Default Baud Rate : 115200)
	USB Port	2x USB 3.0 Ports
	Power Input	AC Power Inlet on PSU;
<b>Storage</b>	HDD/SSD Support	1x 2.5" Internal HDD/SSD Bay Drive
	Onboard Slots	1x M.2 2280 M-Key (SATAIII/PCIE Signal)
<b>Expansion</b>	PCIe	1x Gen3 PCIe*4 w/ NCS2 NIC Support (SKU A/C Only)
	M.2/SIM	1x M.2 3042/3050/3052 for 5G/LTE; 1x Nano SIM Slot
	PGN Module	1x PGN-750 Module Support
<b>Miscellaneous</b>	Watchdog	Yes
	Internal RTC with Li-Battery	Yes
	TPM	Yes
<b>Cooling</b>	Processor	Passive CPU Heatsink
	System	3x Cooling Smart Fans
<b>Environmental Parameters</b>	Temperature	0 to 40°C Operating -40 to 70°C Non-Operating
	Humidity (RH)	5%~90% Operating 5%~95% Non-Operating
<b>System Dimensions</b>	Size (WxDxH)	438 x 321 x 44 mm
	Weight	10.1kg
<b>Package Dimensions</b>	(WxDxH)	582 x 548 x 182mm
	Weight	TBD
<b>Power</b>	Type/Watts	SKU A/B: 300W Redundant PSUs; SKU C/D: 350W Single PSU
	Input	AC 90~264V@47~63Hz
<b>OS Support</b>		Linux
<b>Approvals and Compliance</b>		RoHS, CE/FCC Class A, UL, UKCA

Front Panel



No.	Description	
F1	PGN	1x PGN Front Slot for PGN-750 (Optional)
F2	Reset Button	1x Reset Button
F3	LED Indicators	 System Power System Status
F4	USB Port	2x USB 3.0 Ports
F5	Console Port	1x RJ45 Console Port
F6	LAN Port	8x GbE RJ45 Ports
F7	SFP+ Port	2x 10G SFP+ Ports
F8	Antenna Holes	4x Semi-Shearing Antenna Holes, for 5G/LTE Module (Optional)
F9	NIC Module	1x NCS2 Slim Type NIC Module (Optional)

Rear Panel

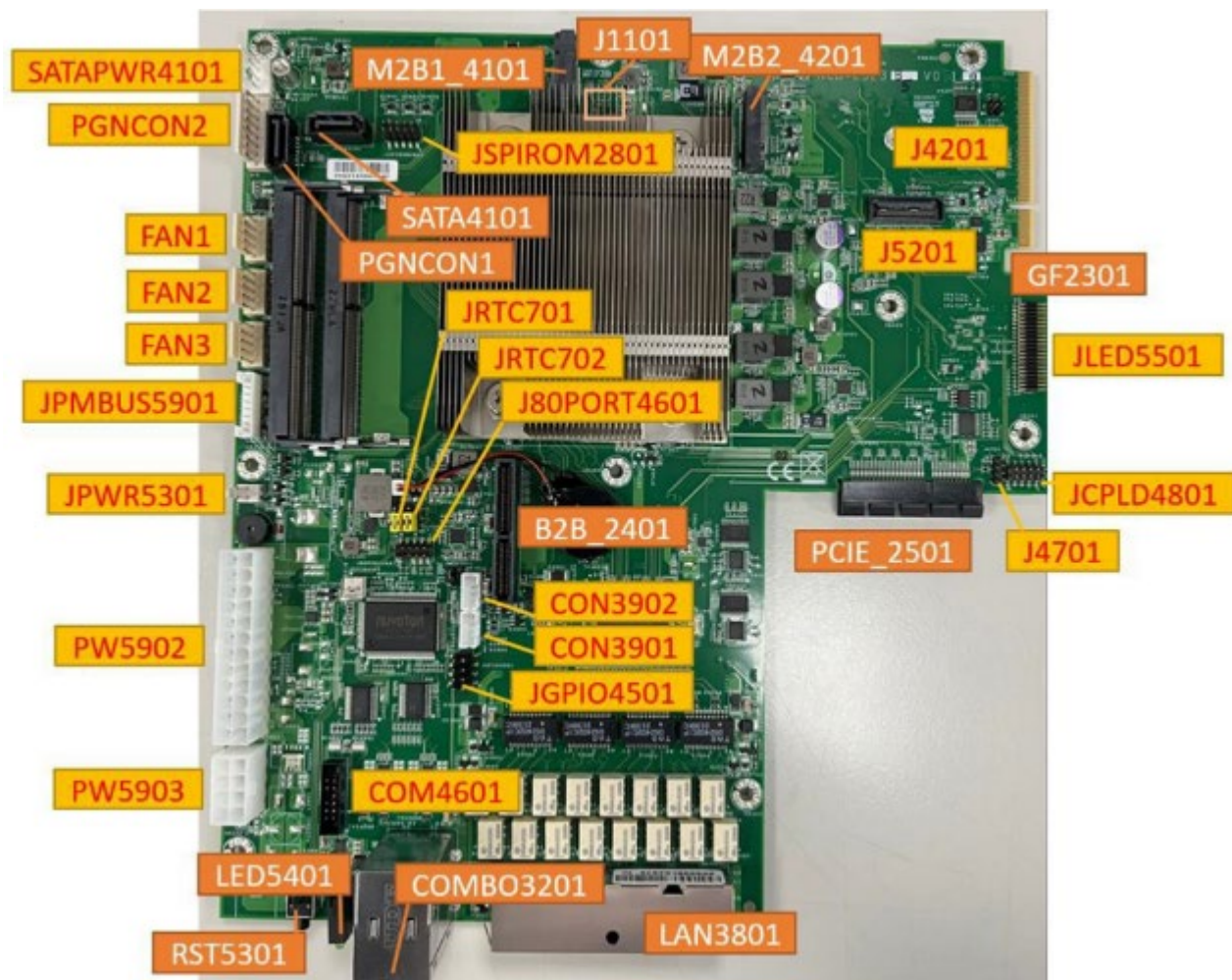


No.	Description	
R1	ESD Screw	1x ESD Jack
R2	Cooling Fan	3x Cooling Smart Fans
R3	Ground Screw	1x Grounding Hole/Screw
R4	Power Switch	1x ATX Slim Type Power Switch
R5	Power Supply	SKU A/B: 300W 1+1 Redundant PSU SKU C/D: 350W Single PSU



## Motherboard Layout

The motherboard layout shows the connectors and jumpers on the board. Refer to the following picture as a reference of the pin assignments and the internal connectors.



## Internal Jumper & Connectors

The pin headers on the motherboard are often associated with essential functions. With the shunt (Jumper) pushed down on the designated pins (the pin numbers are printed on the circuit board, surrounding the pin header), particular features can be enabled or disabled. While changing the jumpers, make sure your system is completely turned off.

### 1. SATAPWR4101: SATA Power Connector

Pin	Description
1	12V
2	GND
3	GND
4	5V

### 2. PGNCON2: Pigeon Connector

Pin	Description
1	3V3
2	3V3
3	5V
4	PGN_SIM_SW
5	PGN_RESET_N
6	GND
7	PGN_USB2_DN
8	PGN_USB2_DP

### 3. FAN1: Fan 1 Connector

Pin	Description
1	GND
2	12V
3	TACH
4	NC
5	PWM

### 4. FAN2: Fan 2 Connector

Pin	Description
1	GND
2	12V
3	TACH
4	NC
5	PWM



**5. FAN3: Fan 3 Connector**

Pin	Description
1	GND
2	12V
3	TACH
4	NC
5	PWM

**6. JPMBUS5901:**

Pin	Description
1	PMBUS_TTL1
2	PMBUS_TTL2
3	NC
4	GND
5	NC
6	PMBUS_I2C_SCL
7	PMBUS_I2C_SDA
8	3V3

**7. JPWR5301:**

Pin	Description
1	GND
2	PWRBTN_N

**8. PW5903**

Pin	Description
1	GND
2	12V
3	GND
4	12V
5	GND
6	12V
7	GND
8	12V

**9. PGNCON1**

Pin	Description
1	GND
2	PGN_USB3_TXP
3	PGN_USB3_TXN
4	GND
5	PGN_USB3_RXN
6	PGN_USB3_RXP
7	GND

**10. PW5902**

Pin	Description
1	3V3
2	3V3
3	3V3
4	NC
5	GND
6	GND
7	5V
8	PSON
9	GND
10	GND
11	5V
12	GND
13	GND
14	GND
15	POK
16	NC
17	5VSB
18	5V
19	12V
20	5V
21	12V
22	5V
23	GND
24	GND

**11. SATA4101**

Pin	Description
1	GND
2	SATA_TXP
3	SATA_TXN
4	GND
5	SATA_RXN
6	SATA_RXP
7	GND

**12. JSPIROM2801**

Pin	Description
1	BIOS_HOLD
2	NC
3	BIOS_CS
4	3V3
5	BIOS_MISO
6	NC
7	NC
8	BIOS_CLK
9	GND
10	BIOS_MOSI

**13. JRTC701**

Pin	Description
1	3V3_RTC
2	SOC_SRTCRST_N
3	GND

**14. JRTC702**

Pin	Description
1	3V3_RTC
2	SOC_RTEST_N
3	GND

**15. J80PORT4601**

Pin	Description
1	LPC_CLK
2	LPC_LAD1
3	RST_N
4	LPC_LAD0
5	LPC_FRAME_N
6	3V3
7	LPC_LAD3
8	NC
9	LPC_LAD2
10	GND

**16. CON3901**

Pin	Description
1	3V3
2	MCU_UART_RXD
3	GND
4	MCU_UART_TXD

**17. CON3902**

Pin	Description
1	3V3
2	GND
3	MCU_SWD_CLK
4	MCU_SWD_DIO

**18. JGPIO4501**

Pin	Description
1	GPI1
2	GPO1
3	GPI2
4	GPO2
5	GPI3
6	GPO3
7	GPI4
8	GPO4

Install Jumper (1-3) and (2-4) for EM9191. Remove Jumper for others modules.

#### 19. J4201

Pin	Description
1	M2B2_P20_PCIE_DIS
2	1V8
3	M2B2_P22_VBUS_SENSE
4	3V3

#### 20. J4701

Pin	Description
1	3V3
2	CPLD_I2C_CLK
3	CPLD_I2C_DAT
4	GND

#### 21. JCPLD4801

Pin	Description
1	JTAG_PLD_TCK
2	NC
3	JTAG_PLD_TDO
4	3V3
5	JTAG_PLD_TMS
6	NC
7	NC
8	NC
9	JTAG_PLD_TDI
10	GND

#### 22. COM4601

Pin	Description
1	5V
2	HDD_LED_N
3	COM2_DCD_N
4	COM2_DSR_N
5	COM2_RXD
6	COM2_RTS_N
7	COM2_TXD
8	NC

9	COM2_DTR_N
10	COM2_CTS_N
11	GND
12	COM2_RI_N

Remove jumper for Normal operating.

### 23. J1101

Pin	Description
1	3V3
2	PD 20K

H (1-2) = Normal mode

L (2-3) = ISP mode

### 24. JMCU3901

Pin	Description
1	3V3
2	PD 20K
3	GND

### 25. JOPEN4501

Pin	Description
1	GND
2	CASEOPEN0_N

## CHAPTER 3: HARDWARE SETUP

To reduce the risk of personal injury, electric shock, or damage to the system, please remove all power connections to completely shut down the device, and wear ESD protection gloves when handling the installation steps.

### Opening the Chassis

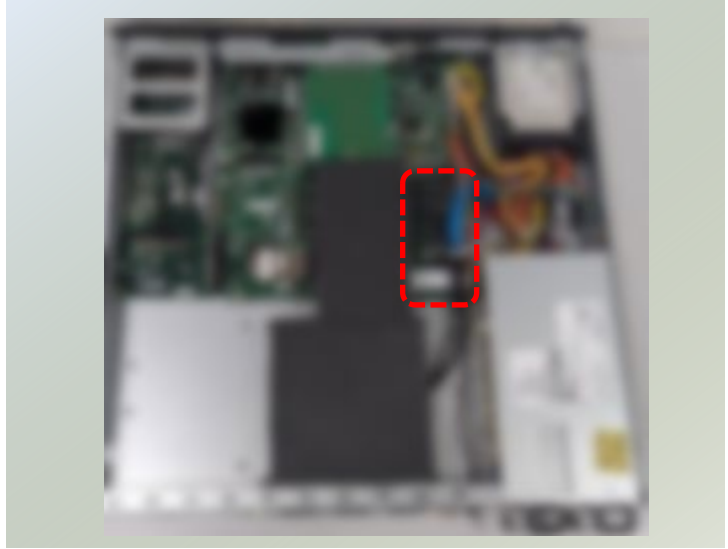
1. Power off the system.
2. Loosen and remove the two (2) screws on the rear panel.
3. Gently slide the chassis cover slightly back a bit.
4. Lift the chassis cover up to remove.



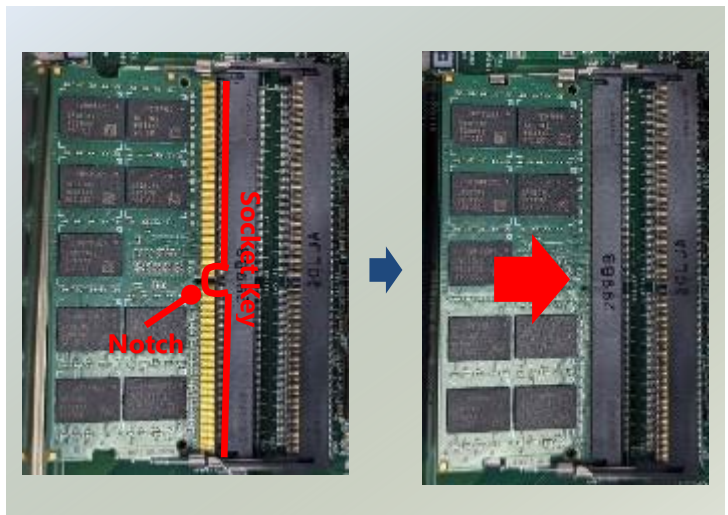
## Installing System Memory

The motherboard supports 2 memory slots for DDR4 SODIMM with speeds of up to 2933MHz for additional system memory. Please follow the procedures for installation

1. Power off the system, turn the system around, and open the chassis cover.
2. Locate the DIMM socket on the motherboard.



3. Align the notches of the DIMM module with the socket key in the pin slot.
4. Insert the module into the slot at a diagonal angle and press down until it is firmly seated by the clips on both sides.



5. Repeat the steps to insert a second DIMM module.

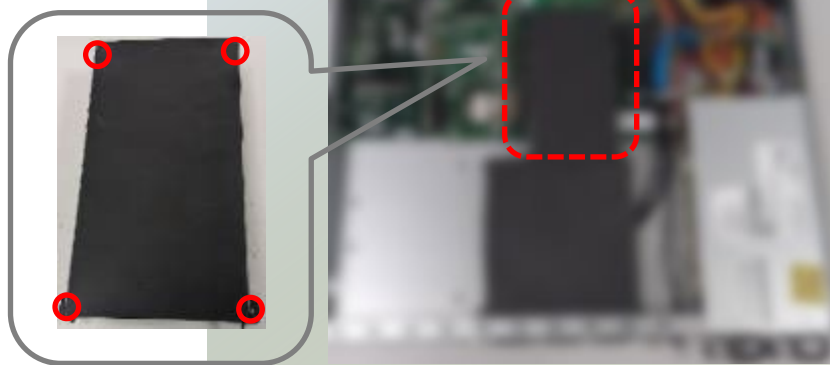




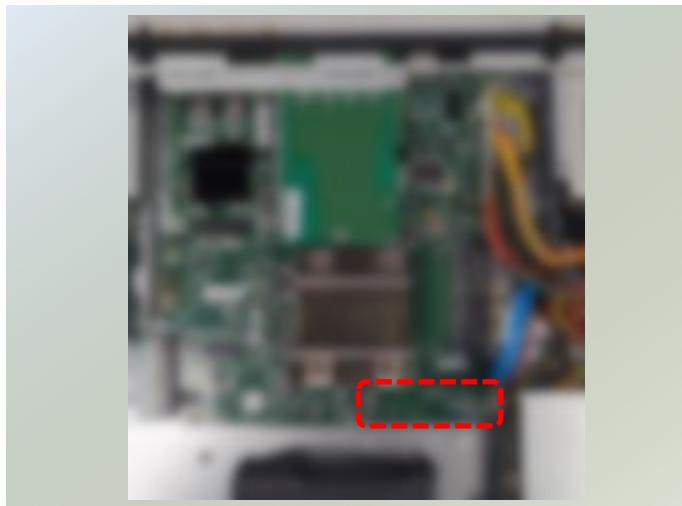
## Installing M.2 Storage (Optional)

The motherboard supports one M.2 M-Key 2280 storage slot. Please follow the steps for installation.

1. Power off the system and open the cover.
2. Unscrew the four (4) screws of the fan hood/shroud covering the CPU. Lift up the fan hood/shroud cover.



3. Locate the M.2 slot on the motherboard.



4. Align the notch of the M.2 storage card with the socket key in the pin slot.
5. Insert the M.2 storage card pins at a 30-degrees angle into the socket until it is firmly seated.
6. Vertically push down on the module and secure with one (1) screw.



## Installing Disk Drive(s) (Optional)

The HDD/SSD bay supports one 2.5" SATA HDD/SSD for additional data storage. Follow the steps below for installation.

After you have installed the drives on the disk bay, make sure the SATA data cables and SATA power cables are connected to the designated connectors on the motherboard.

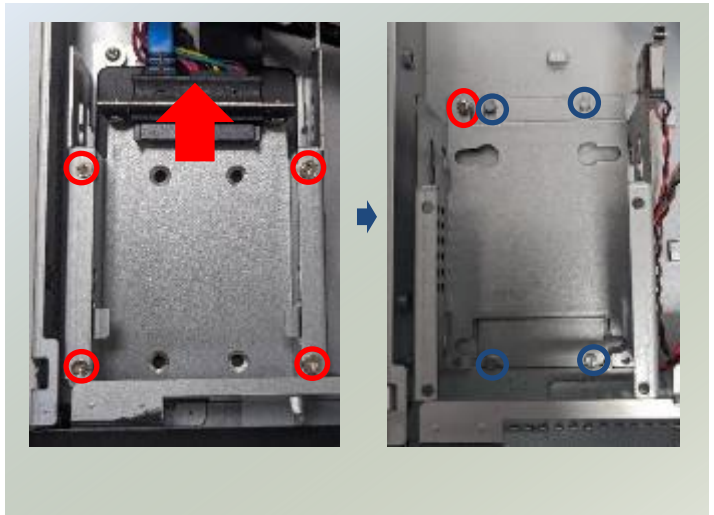
1. Power off the system and open the cover.
2. Locate the 2.5" disk tray placement inside the system, it will be underneath the PGN slot placement.



3. First, we need to remove the PGN bracket. Loosen the four (4) screws that secures the PGN bracket. Then gently slide the PGN bracket back.

4. Remove the one (1) screw on the HDD/SSD tray and take the tray out.

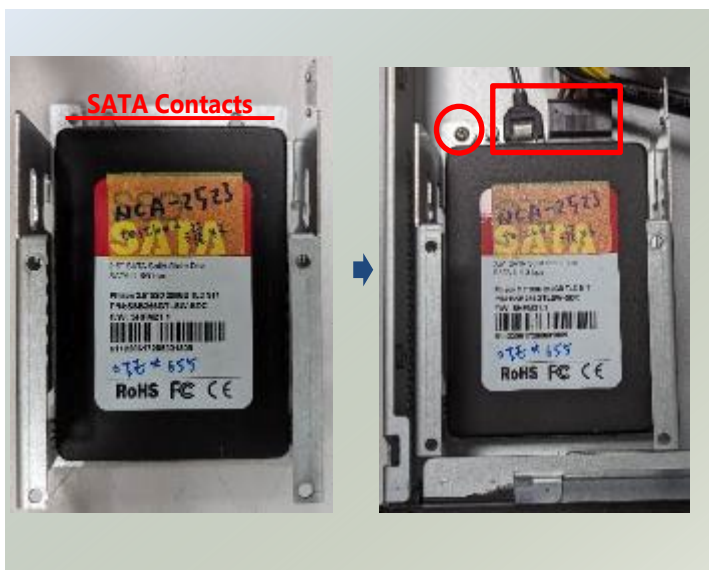
Note: Make sure to watch out for the notches (circled in blue) on the sides of the tray, especially when placing the tray back in the system.



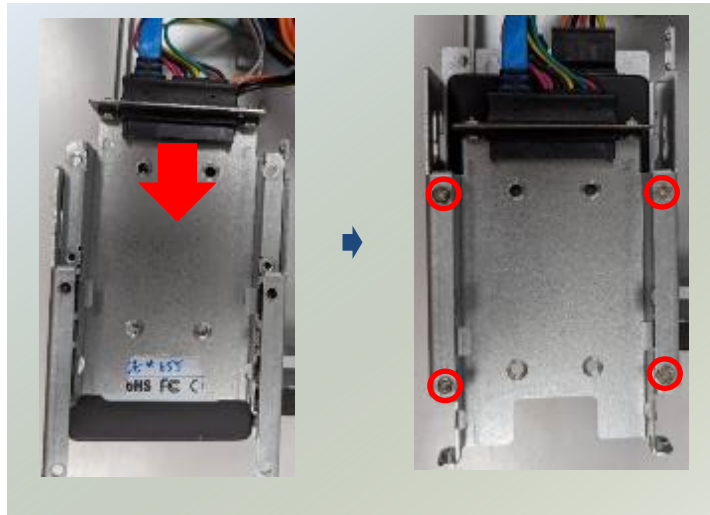
5. Slide one 2.5" HDD/SSD into the tray, and secure with four (4) screws on the rear side. Make sure the disk SATA contacts are facing outwards.

6. Place the tray (with the disk drives now installed) back to its original place inside the system. Secure with the original one (1) screw.

7. Attach the SATA data cable and power cable to the HDD/SSD disk.



8. Then slide the PGN bracket back on top of the disk and secure with the original four (4) screws.



9. Then, insert the other end of the SATA data cable into the corresponding connector on the motherboard.

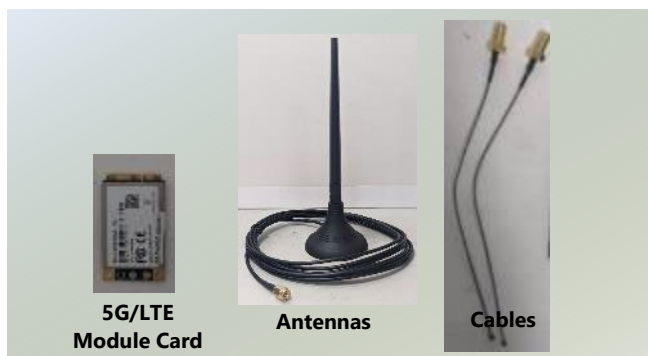


## Installing 5G/LTE Module Card (Optional)

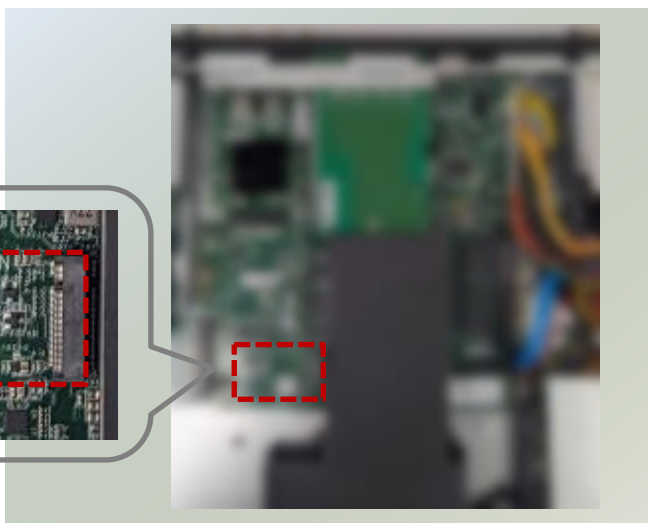
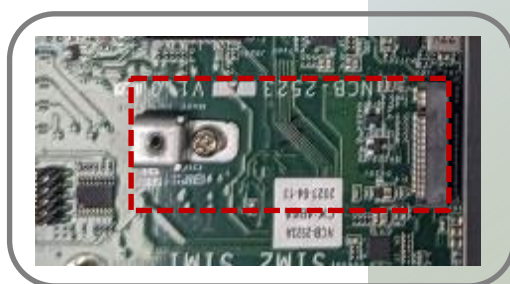
The motherboard provides one M.2 slot for 5G/LTE module card. LTE module will require two (2) antennas, and 5G module will require four (4) antennas. Follow the steps for installation.

The 5G/LTE Module Card kit contains the following items:

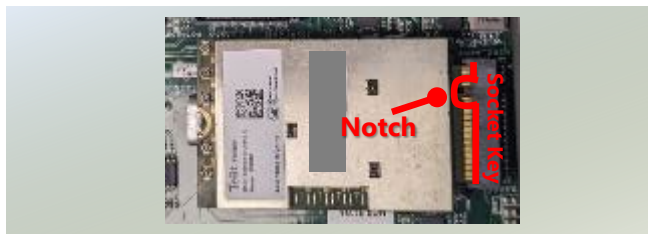
- ▶ 1x 5G/LTE Module Card
- ▶ 2x or 4x SMA to IPEX Cables
- ▶ 2x or 4x Antennas



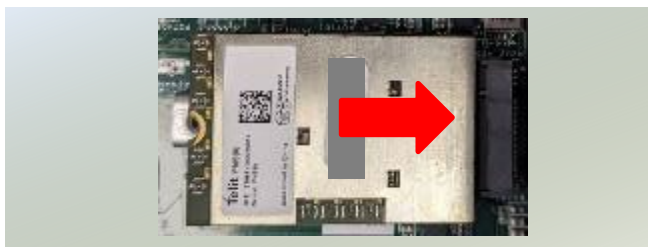
1. Power off the system, and open the cover.
2. Locate the M.2 slot on the motherboard.



3. Align the notch of the 5G/LTE module card with the socket key in the slot.



4. Insert at 30 degrees into the socket until it is fully seated in the connector.



5. Vertically push down on the 5G/LTE module card and secure it with one (1) screw.

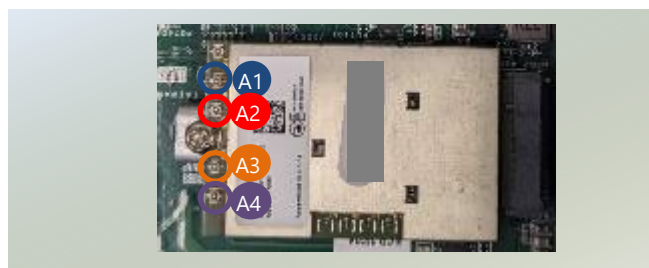




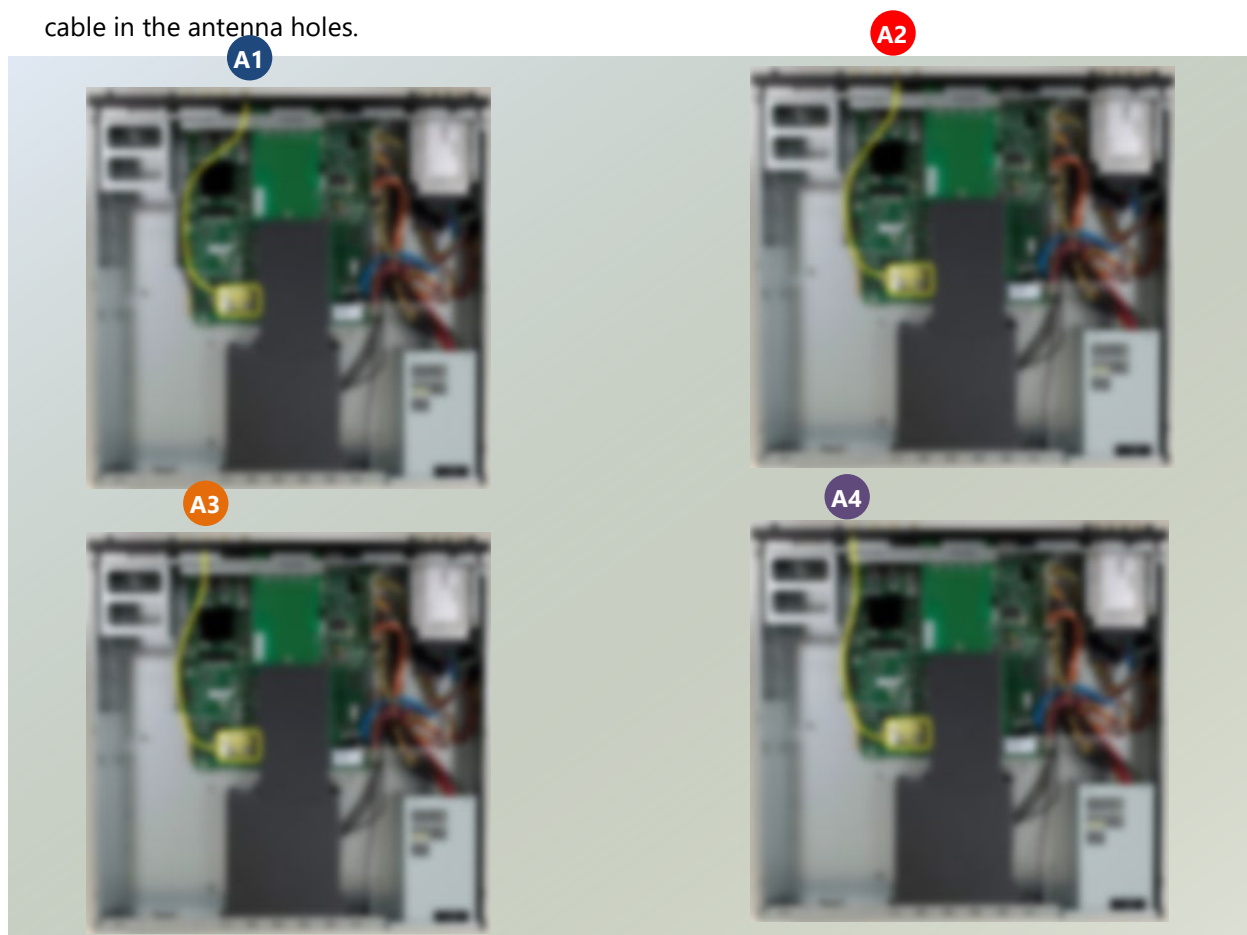
## Installing 5G Antennas



1. Locate the four (4) antenna hole (A1, A2, A3, A4) placement. Locate the four (4) IPEX connectors (A1, A2, A3, A4) on the 5G module card.



2. Connect the RF cables to the IPEX connectors on the 5G module card, and screw the other end of the cable in the antenna holes.



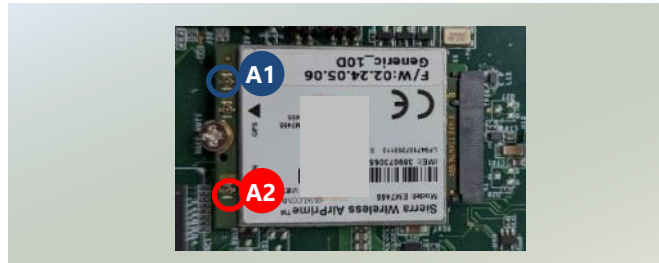
3. Then, screw on the four (4) antennas on the outside of the system.



## Installing LTE Antennas



1. Locate the two (2) antenna hole (A1, A2) placement. Locate the two (2) IPEX connectors (A1, A2) on the LTE module card.



2. Connect the RF cables to the IPEX connectors on the 5G module card, and screw the other end of the cable in the antenna holes.



3. Then, screw on the two (2) antennas on the outside of the system.



## Installing NIC Modules (Optional)

NCA-2523 comes with one NIC module slot for expansion. Follow the steps for installation.

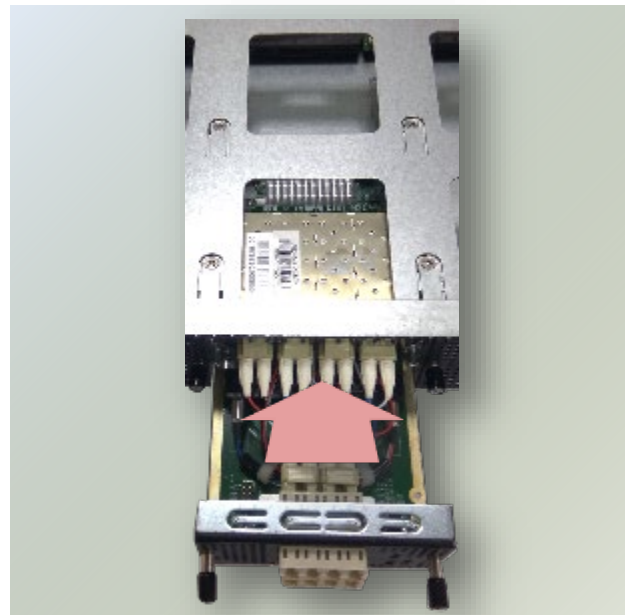
1. Locate the NIC module slot on the front panel of the system.



2. Rotate clockwise and loosen the two lock-screws, and remove the NIC module slot door.



4. Insert your NIC module. (The module shown here is for reference only.)



5. Once the module is firmly seated, rotate counter-clockwise and tighten the two lock screws.



## Installing PGN Module (Optional)

NCA-2523 comes with one PGN module slot for 5G add-on. Follow the steps for installation.

The PGN module kit contains the following items:

- ▶ 1x PGN Module
- ▶ 4x Antennas



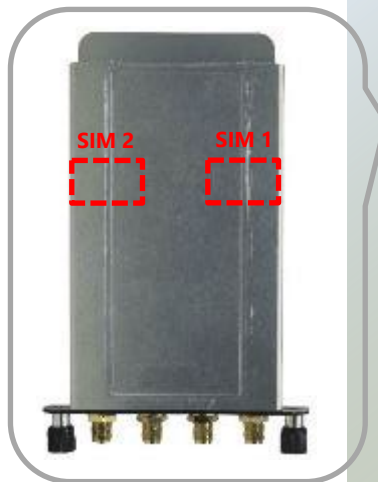
PGN-750 Module



Antennas

### Installing SIM Cards

1. Locate the SIM card holder on the bottom sides (one right, one left) of the PGN module.



Left Side



Right Side



2. Insert and push the SIM card all the way in until it clicks into place.

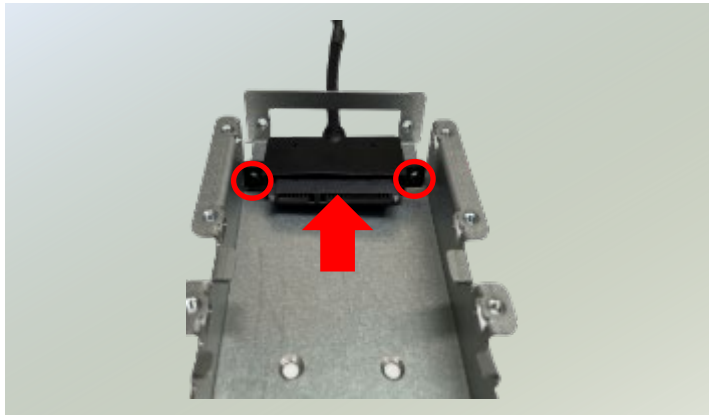


3. To remove the SIM card, push the card once, and the card will automatically eject.

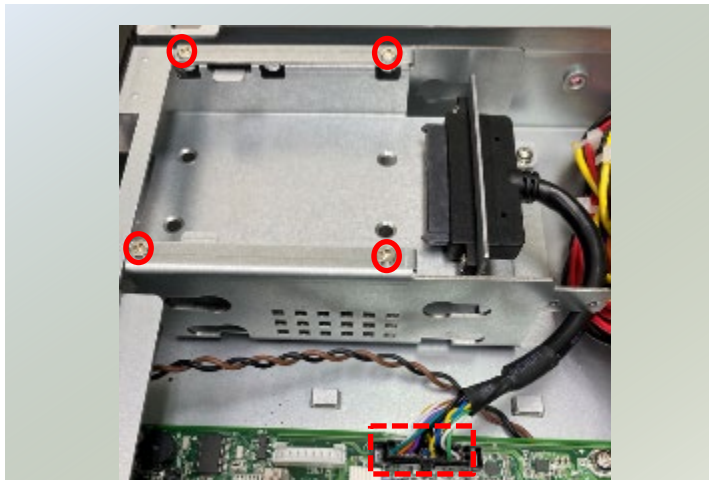


### Installing PGN Cable to PGN Bracket

1. Hold the PGN bracket and insert the PGN cable to the bottom section, and secure with two (2) screws.



2. Insert the PGN bracket into the disk tray bracket, and secure with four (4) screws.
3. Insert the PGN cable into the corresponding connector on the motherboard.



### Installing PGN Module

1. Locate the PGN module slot on the front panel of the system.



2. Insert the PGN module.



3. Once the module is firmly seated, secure with the two (2) original screws.



4. Secure the four (4) antennas on the front side of the PGN module.



## Replacing the Power Supply Unit

Power supply units may wear down eventually. Please be noted that NCA-2523 series supports 300W 1+1 redundant (SKU A/B), and 350W single (SKU C/D) power supply. Please prepare the power supply unit matching this capacity.

1. Locate the power supply unit on the rear panel of the system. Power off and disconnect the power cords.



2. Hold the handle and push on the lever to pull out the power supply.



3. Insert a new power supply unit. Push the unit in until it clicks into place.

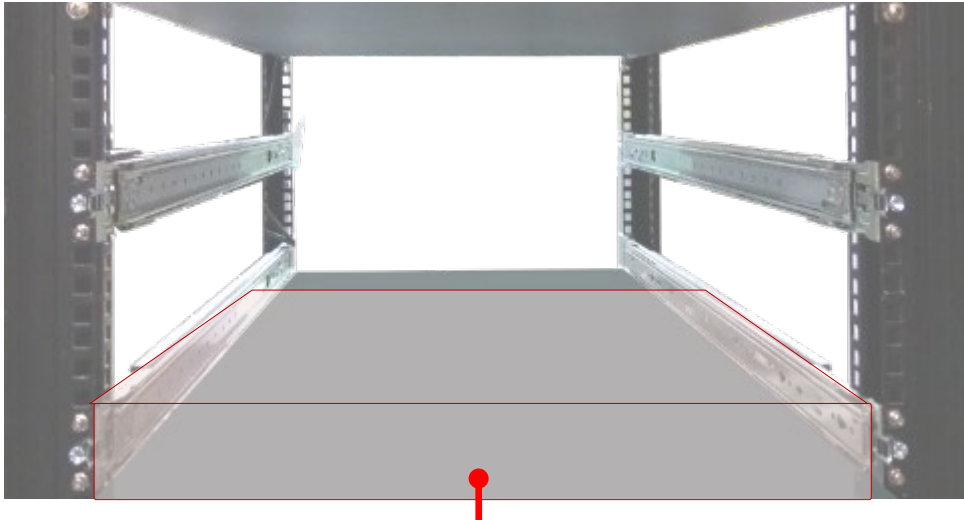


## Mounting the System

There are two methods for installing this system into a rack:

► With **Mounting Ear Brackets** only

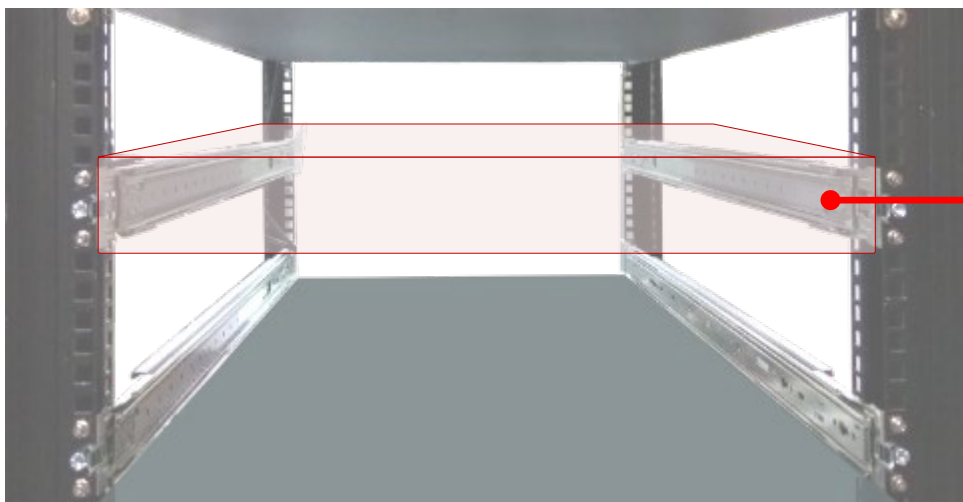
This method is quick and easy by fixing this system to the front posts of the rack, but it also makes servicing the system more difficult. Please note that the use of these brackets must go with a rack shelf or slide rails to prevent the chassis from falling over, for the bracket assembly alone cannot provide sufficient support to the chassis.



The system shall be installed on the rack along with a shelf or slide rails, for the "Mounting Ears" are meant to secure the system, not to support it.

► With **Slide Rail Kit + Mounting Ear Brackets**

This method is rather complicated, but the slidable rails allow you to access the system easily while securing it in the rack solidly.



The Slide Rail Kit can secure the system while providing sufficient weight support for the device.

## Installing the System Using Mounting Ear Brackets Only

1. Check the accessory pack for the following items:

- ▶ 1x Screw Pack
- ▶ 2x Ear Brackets



Screw Pack



Ear Brackets

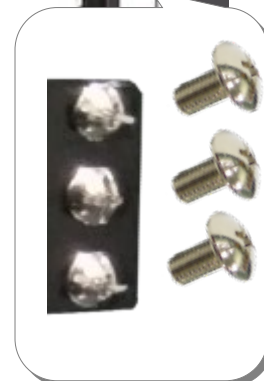
2. Align the bracket to the side of the chassis and make sure the screw-holes are matched, and then secure the bracket onto the chassis with three provided screws.



3. Repeat Step 2 to attach the bracket to the other side of the chassis.



4. Install the chassis into the rack with the brackets fixed onto the posts using the provided screws. The actual approach you adopt and the needed parts for assembly will depend on the supporting accessory (shelf or rail kit) you use.



## Installing the System Using the Slide Rail Kit (with Mounting Ear Brackets)

1. Check the package contents of the Slide Rail Kit. The kit shall include the following items:

- ▶ 1x pack of M4X4L screws (for securing the Rail Brackets on the system)
- ▶ 1x pack of 7.1 Round Hole screws (for securing the system on the rail posts)
- ▶ 2x Slide Rails



M4X4L Screws



7.1 Round Hole Screws



Slide Rails

A rail consists of the following parts:



2. Unpack a slide rail and slide the Inner Rail all the way to the end.



3. Stretch the Rail Bracket to the fullest.
4. Remove the Rail Bracket from the Inner Rail by pushing the Release Tab on the bracket outwards while sliding it out.





5. Align the bracket to the side of the chassis and make sure the screw-holes are matched, and then secure the bracket onto the chassis with three provided M4X4L screws.



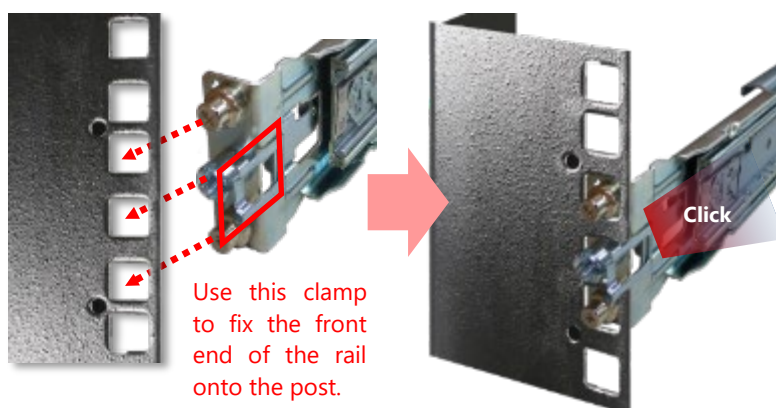
Align the screws with the holes indicated on the brackets and the screw holes on the side of the chassis.

6. Repeat Steps 2~5 to attach the bracket to the other side of the chassis.
7. Follow the instructions in [Installing the System Using Mounting Ear Brackets Only](#) to attach the Mounting Ear Brackets.

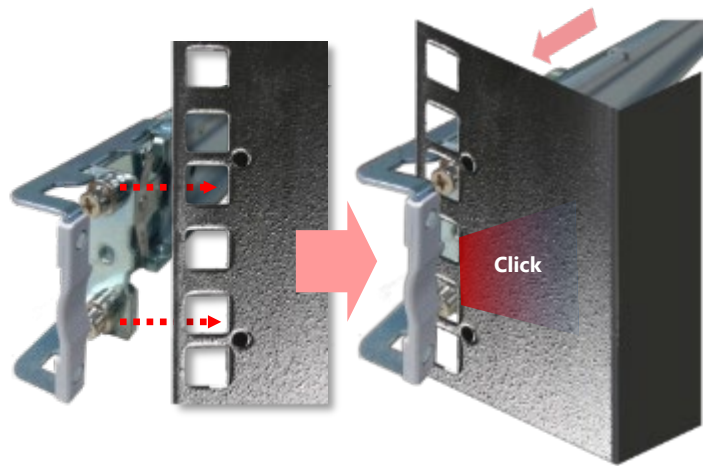


Now, you shall install the slide rail assemblies onto the rack.

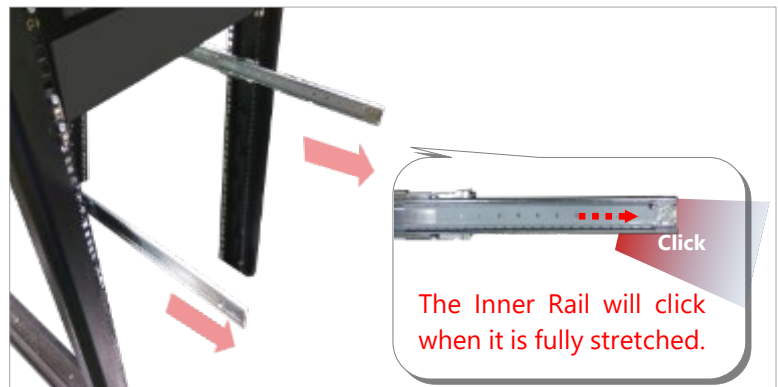
8. This slide rail kit does NOT require screw-fixing. Simply aim at three available screw holes on the rack front and snap the rail front into the rack post as shown in the image. You should hear a "click" sound once it is firmly attached.



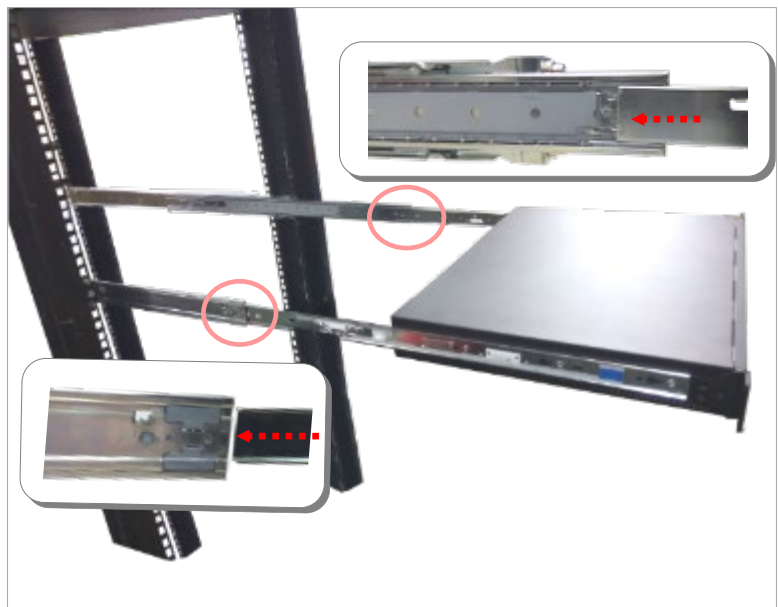
9. For the rear rack installation, slide the rail to aim and engage the bolts on the rail's rear end with the two available holes on the post, and the rail assembly will click into place.



10. Stretch both of the Inner Rails out to their fullest extent. You will hear a click sound when they are fully stretched and locked.

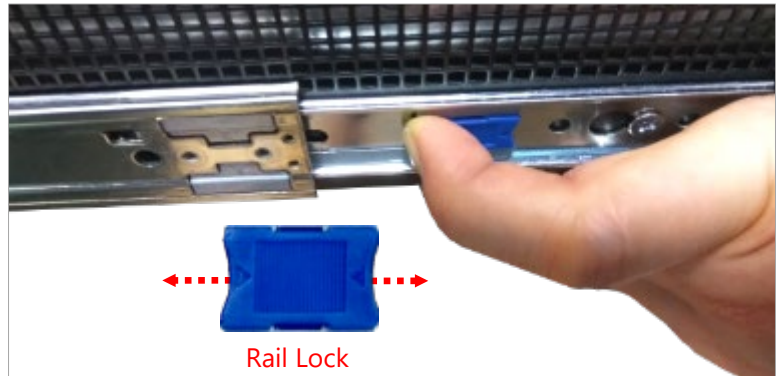


11. Hold the system with its front facing you, lift the chassis and gently engage the brackets on the system while aligning them with the Inner Rails as shown in the image, and then push the system into the cabinet.





12. While pushing in the system, also push and hold the Rail Lock tab on both brackets.



Push the system all the way in until it stops.



To remove the system from the rack, gently pull it outwards, towards you, while pushing the Release Tab on both sides of the brackets.



## CHAPTER 4: SOFTWARE SETUP

### BIOS Setup

The system has AMI BIOS built-in, with a SETUP utility that allows users to configure required settings or to activate certain system features. Pressing the <Tab> or <DEL> key immediately allows you to enter the Setup Utility.

### Enter BIOS Setup

To enter the BIOS setup utility, simply follow the steps below:

1. Boot up the system.
2. Press <**Delete**> during the boot-up if you connect a keyboard to this unit. But if you connect a PC to this unit through console USB/Serial connection, then press <**Tab**>. Your system should be running POST (Power-On-Self-Test) upon booting up.
3. Then you will be directed to the BIOS main screen.
4. Instructions of BIOS navigations:

Control Keys	Description
→←	select a setup screen, for instance, [Main], [Advanced], [Platform], [Socket], [Server Mgmt], [Security], [Boot], and [Save & Exit]
↑↓	select an item/option on a setup screen
<Enter>	select an item/option or enter a sub-menu
+/-	to adjust values for the selected setup item/option
F1	to display General Help screen
F2	to retrieve previous values, such as the parameters configured the last time you had entered BIOS.
F3	to load optimized default values
F4	to save configurations and exit BIOS
<Esc>	exit the current screen

# Main Page

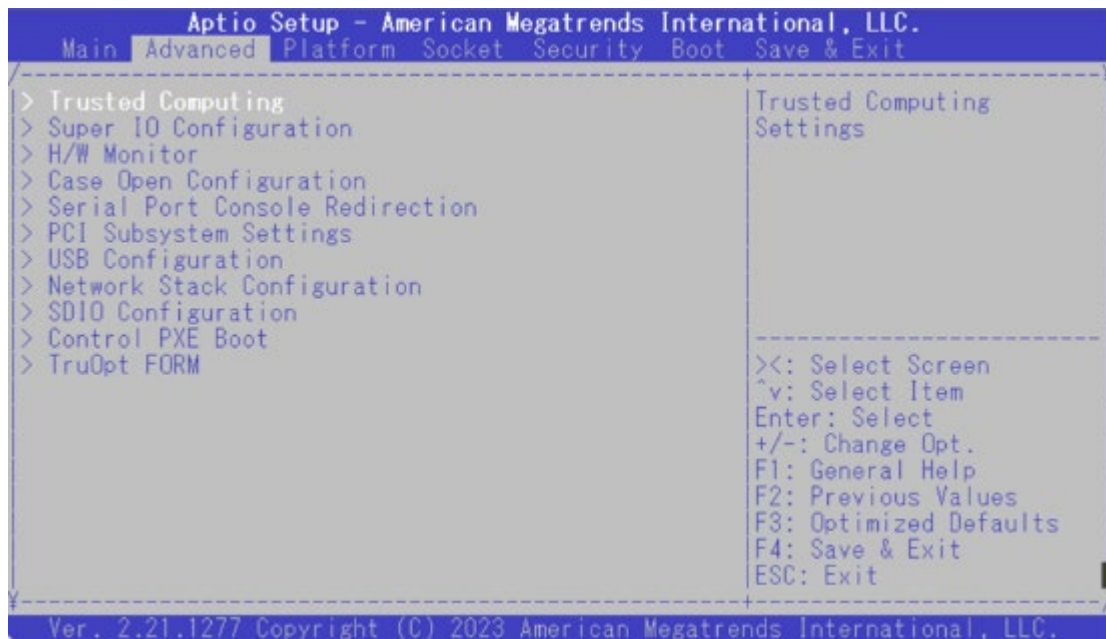
Setup Main Page contains BIOS information and project version information.



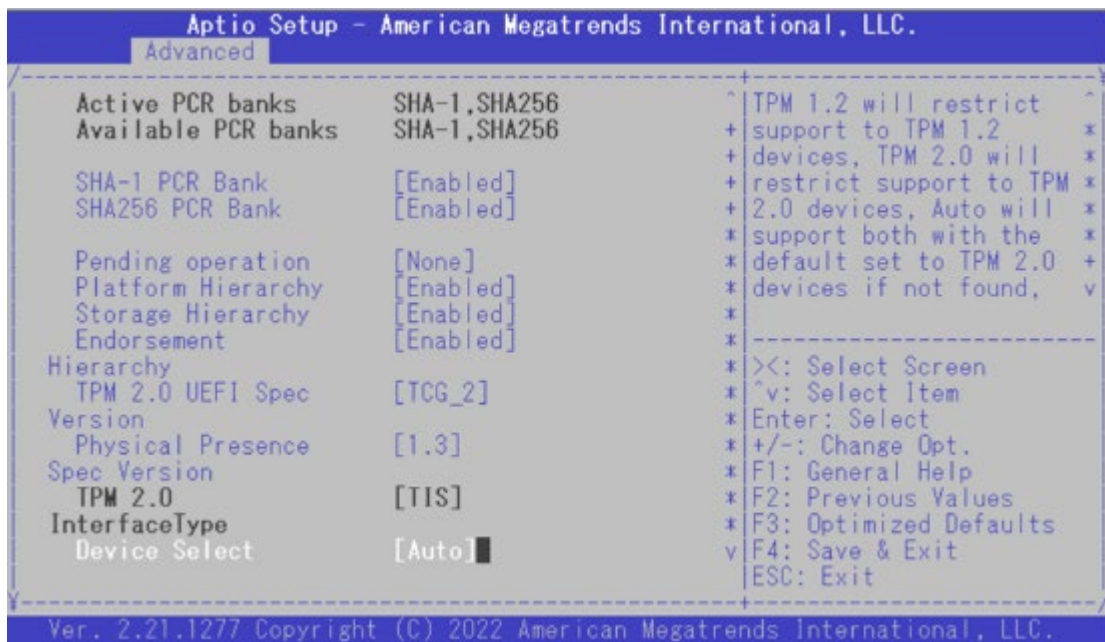
Feature	Description
BIOS Information	BIOS Vendor: American Megatrends Core Version: AMI Kernel version, CRB code base, X64 Compliance: UEFI version, PI version Project Version: BIOS release version Build Date and Time: MM/DD/YYYY CPLD Project Version: CPLD release version Access Level: Administrator / User
System Date	To set the Date, use <Tab> to switch between Date elements. Default Range of Year: 2005-2099 Default Range of Month: 1-12 Days: dependent on Month.
System Time	To set the Date, use <Tab> to switch between Date elements.

## Advanced Page

Select the Advanced menu tab from the BIOS setup screen to enter the “Advanced” setup screen. Users can select any of the items in the left frame of the screen.



## Trusted Computing



Feature	Options	Description
Security Device Support	Enabled Disabled	Enables or disables BIOS support for security device. By disabling this function, OS will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
SHA-1 PCR Bank	Enabled Disabled	Enables or disables SHA-1 PCR Bank.
SHA256 PCR Bank	Enabled Disabled	Enables or disables SHA256 PCR Bank.
Pending operation	None TPM Clear	Schedules an Operation for the Security Device. <b>NOTE:</b> Your computer will reboot during restart in order to change State of Security Device.

Platform Hierarchy	Enabled Disabled	Enables or disables Platform Hierarchy.
Storage Hierarchy	Enabled Disabled	Enables or disables Storage Hierarchy.
Endorsement Hierarchy	Enabled Disabled	Enables or disables Endorsement Hierarchy.
TPM2.0 UEFI Spec Version	TCG_1_2 TCG_2	Select the TCG2 Spec Version, <b>TCG_1_2</b> : Supports the Compatible mode for Win8/Win10 <b>TCG_2</b> : Supports new TCG2 protocol and event format for Win10 or later.
Physical Presence Spec Version	1.2 1.3	Select to tell OS to support PPI Spec Version 1.2 or 1.3. <b>NOTE</b> : Some HCK tests might not support 1.3.
TPM 20 Interface Type	TIS	Select <b>TPM 20 Device</b> for the Communication Interface.
Device Select	TPM 1.2 TPM 2.0 Auto	<b>TPM 1.2</b> will restrict support to TPM 1.2 devices; while <b>TPM 2.0</b> will restrict support to TPM 2.0 devices; <b>Auto</b> will support both with the default set to TPM 2.0 devices. If not found, TPM 1.2 devices will be enumerated.

## Super IO Configuration





Serial Port 1 Configuration



Feature	Options	Description
Serial Port	Enabled Disabled	Enable or Disable Serial Port (COM)
Device Settings	--	--

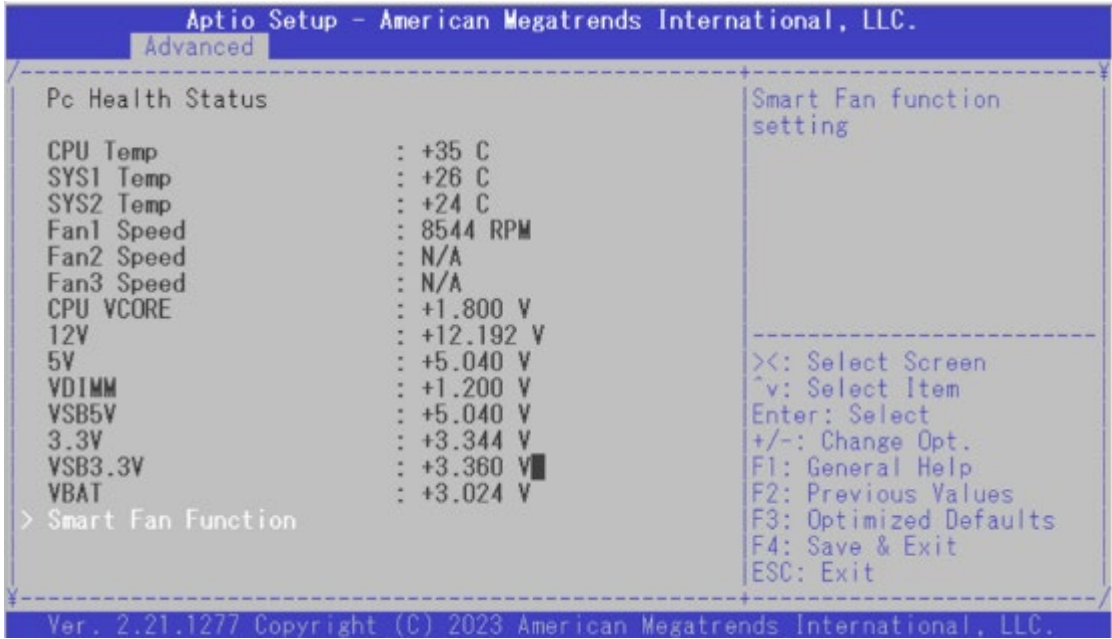


Serial Port 2 Configuration



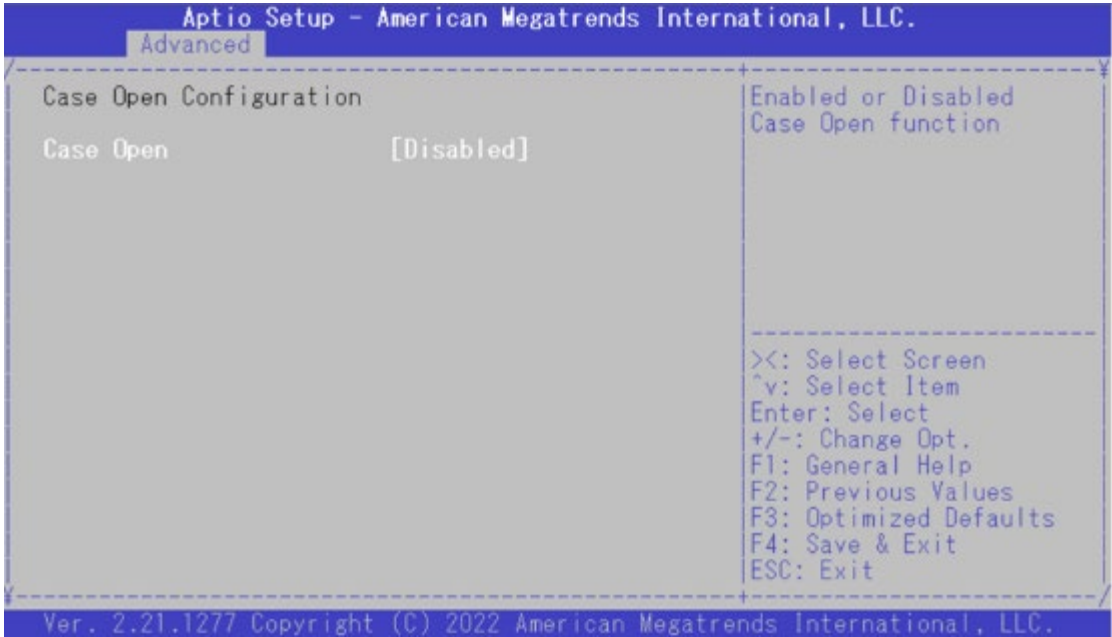
Feature	Options	Description
Serial Port	Enabled Disabled	Enable or Disable Serial Port (COM)
Device Settings	--	--

H/W Monitor



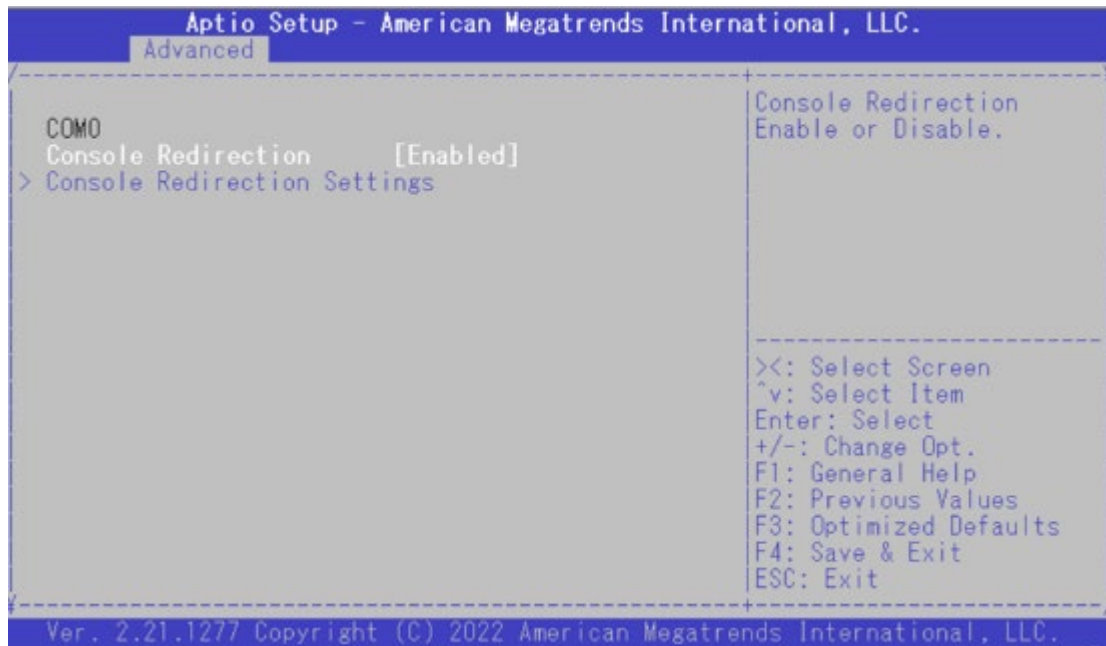
Feature	Options	Description
Smart Fan 2 Mode	Manual mode Smart Fan IV	Smart Fan 2 Mode Select

Case Open Configuration



Feature	Options	Description
Case Open	Enabled Disabled	Enable or Disable Case Open function

## Serial Port Console Redirection



Feature	Options	Description
COM0 Console Redirection	Enabled Disabled	Enables or disables Console Redirection

## Console Redirection Settings



Feature	Options	Description
Terminal Type	VT100 <b>VT100+</b> VT-UTF8 ANSI	<b>VT100:</b> ASCII char set <b>VT100+:</b> Extends VT100 to support color, function keys, etc. <b>VT-UTF8:</b> Uses UTF8 encoding to map Unicode chars onto 1 or more bytes <b>ANSI:</b> Extended ASCII char set
Bits per second	9600 19200 38400 57600 <b>115200</b>	Selects serial port transmission speed. The speed must be matched on the other side. Long or noisy lines may require lower speeds.
Data Bits	7 <b>8</b>	Data Bits
Parity	<b>None</b> Even Odd Mark Space	A parity bit can be sent with the data bits to detect some transmission errors.
Stop Bits	<b>1</b> 2	Indicates the end of a serial data packet.
Flow Control	<b>None</b> Hardware RTS/CTS	Flow Control can prevent data loss from buffer overflow.
VT-UTF8 Combo Key Support	Disabled <b>Enabled</b>	Enables VT-UTF8 Combination Key Support for ANSI/VT100 terminals
Recorder Mode	<b>Disabled</b> Enabled	With this mode enabled, only text will be sent. This is to capture Terminal data.

Resolution 100x31	Disabled Enabled	Enables or disables extended terminal resolution
Putty KeyPad	VT100 LINUX XTERM86 SCO ESCN VT400	Selects FunctionKey and KeyPad on Putty.

PCI Subsystem Setting



Feature	Options	Description
SR-IOV Support	Disabled Enabled	If the system has SR-IOV capable PCIe Devices, this option enables or disables Single Root IO Virtualization Support.

## USB Configuration



Feature	Options	Description
Legacy USB Support	<b>Enabled</b> Disabled Auto	Enables Legacy USB support. <b>Auto</b> option disables legacy support if no USB devices are connected; <b>Disabled</b> option will keep USB devices available only for EFI applications.
USB Mass Storage Driver Support	<b>Enabled</b> Disabled	Enables or disables USB Mass Storage Driver Support.
USB transfer time-out	1 sec 5 sec 10 sec <b>20 sec</b>	The time-out value for Control, Bulk, and Interrupt transfers
Device reset time-out	1 sec 5 sec 10 sec <b>20 sec</b>	USB mass storage device Start Unit command time-out
Device power-up delay	<b>Auto</b> Manual	Maximum time the device will take before it properly reports itself to the Host Controller. <b>Auto</b> uses default value: for a Root port, it is 100 ms, for a Hub port the delay is taken from Hub descriptor.



## Network Stack Configuration



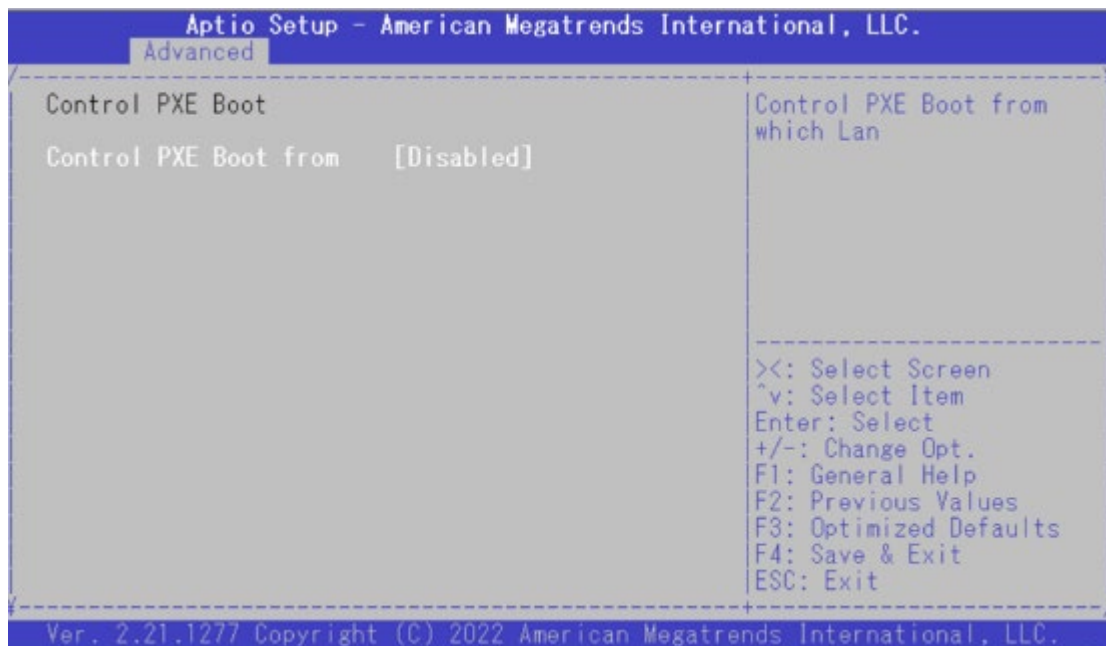
Feature	Options	Description
Network Stack	Disabled Enabled	Enables or disables UEFI Network Stack
Ipv4 PXE Support	Disabled Enabled	Enables Ipv4 PXE Boot Support. If IPV4 is disabled, PXE boot option will not be created.
Ipv4 HTTP Support	Disabled Enabled	Enables Ipv4 HTTP Boot Support. If IPV4 is disabled, HTTP boot option will not be created.
Ipv6 PXE Support	Disabled Enabled	Enables Ipv6 PXE Boot Support. If IPV6 is disabled, PXE boot option will not be created.
Ipv6 HTTP Support	Disabled Enabled	Enables Ipv6 HTTP Boot Support. If IPV6 is disabled, HTTP boot option will not be created.
PXE boot wait time	0	Wait time to press <ESC> key to abort the PXE boot
Media detect count	1	Number of times the presence of media will be checked

SDIO Configuration



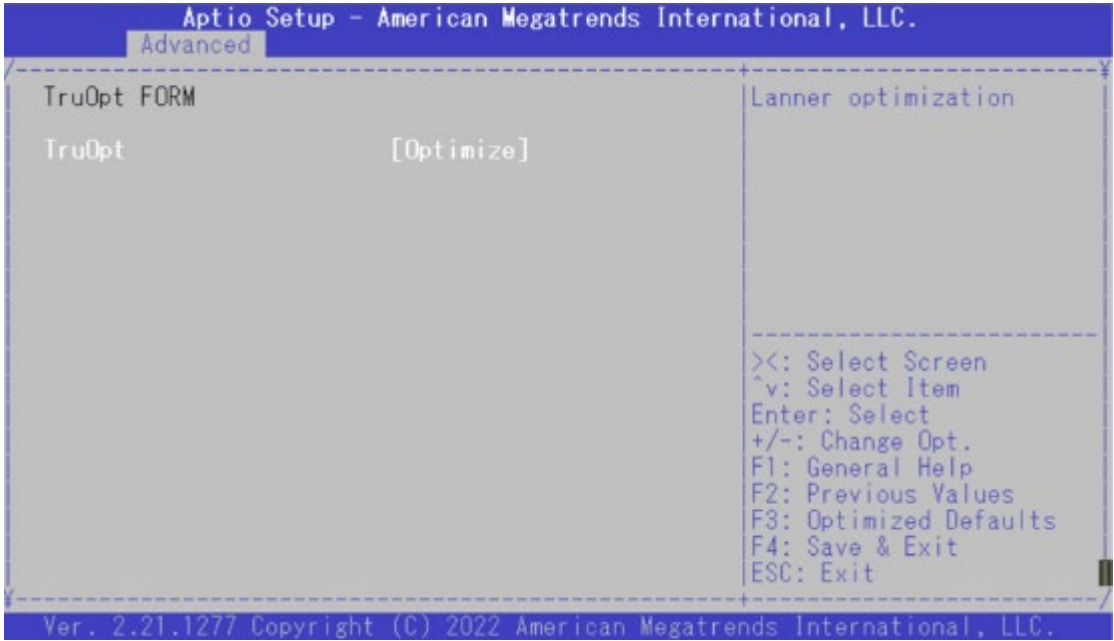
Feature	Options	Description
SDIO Access Mode	Auto ADMA SDMA PIO	Auto Option: Access SD device in DMA mode if controller supports it, otherwise in PIO mode. DMA Option: Access SD device in DMA mode. PIO Option: Access SD device in PIO mode.

## Control PXE Boot



Feature	Options	Description
Control PXE Boot from	Disabled	Control PXE Boot from which Lan
	Lan1	
	Lan2	
	Lan3	
	Lan4	

TruOpt FORM



Feature	Options	Description
TruOpt	Optimize Manual	Lanner optimization

## Platform

Select the Platform menu tab from the BIOS setup screen to enter the “Platform” setup screen. Users can select any of the items in the left frame of the screen.



Feature	Options	Description
PCH-IO Configuration	None	PCH Parameters
Server ME Configuration	None	Configure Server ME Technology Parameters
System Event Log	None	Press <Enter> to view or change the event log configuration.

PCH-IO Configuration



Feature	Options	Description
PCH SATA Configuration	None	Device Options settings
Restore AC Power Loss	Power On Power Off Last State	Select S0/S5 for ACPI state after a G3
Serial IRQ Mode	Quiet Continuous	Configure Serial IRQ Mode.

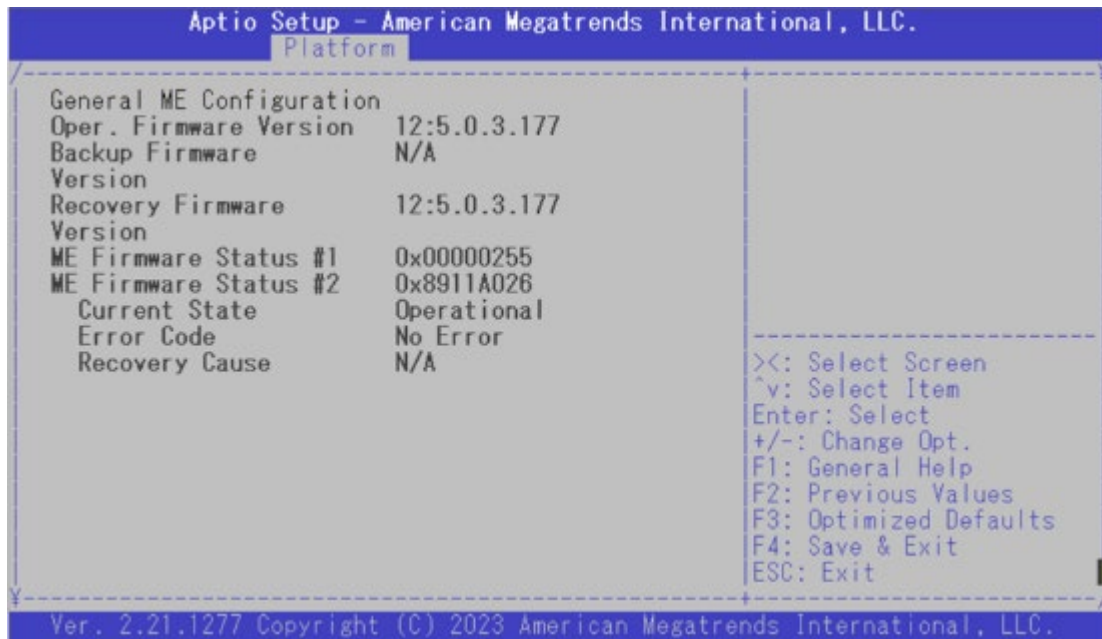
## SATA Configuration



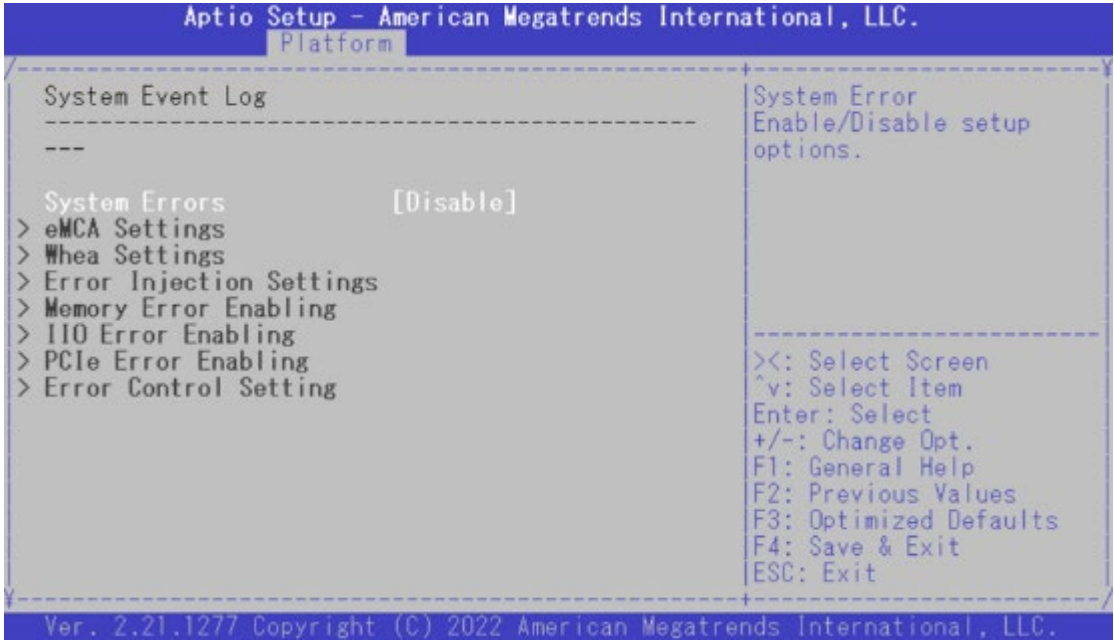
Feature	Options	Description
SATA Configuration	Disabled Enabled	SATA test settings
Aggressive LPM Support	Disabled Enabled	Enable PCH to aggressively enter link power state.



## Server ME Configuration



System Event Log



Feature	Options	Description
System Errors	Disabled Enabled	System Error Enable/Disable setup options.

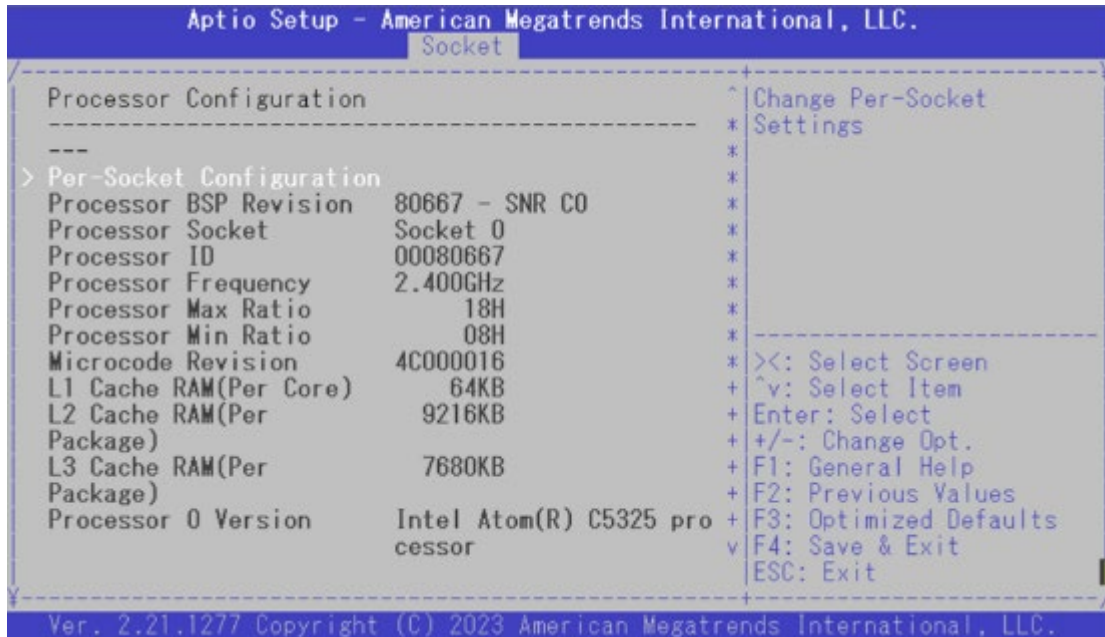
## Socket

Select the Socket menu tab from the BIOS setup screen to enter the “Socket” setup screen. Users can select any of the items in the left frame of the screen.



Feature	Options	Description
Processor Configuration	None	Displays and provides option to change the Processor Settings
Memory Configuration	None	Displays and provides option to change the Memory Settings
IIO Configuration	None	Displays and provides option to change the IIO Settings
Advanced Power Management Configuration	None	Displays and provides option to change the Power Management Settings

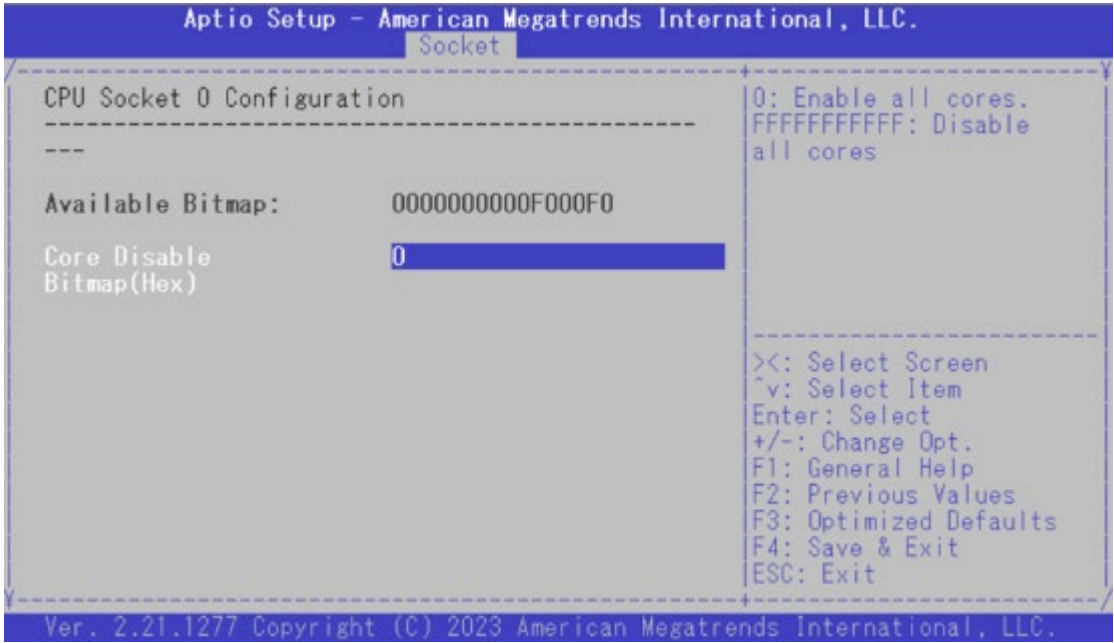
## Processor Configuration



Feature	Options	Description
Machine Check	Disabled Enabled	Enable or Disable the Machine Check
Hardware Prefetcher	Disabled Enabled	= MLC Streamer Prefetcher (MSR 1A4h Bit [0])
Adjacent Cache Prefetcher	Disabled Enabled	= MLC Spatial Prefetcher (MSR 1A4h Bit [1])
Extended APIC	Disabled Enabled	Enables / disables extended APIC support. Note: This will enable VT-d automatically if x2APIC is enabled
Enable Intel® TXT	Disabled Enabled	Enables Intel® TXT.

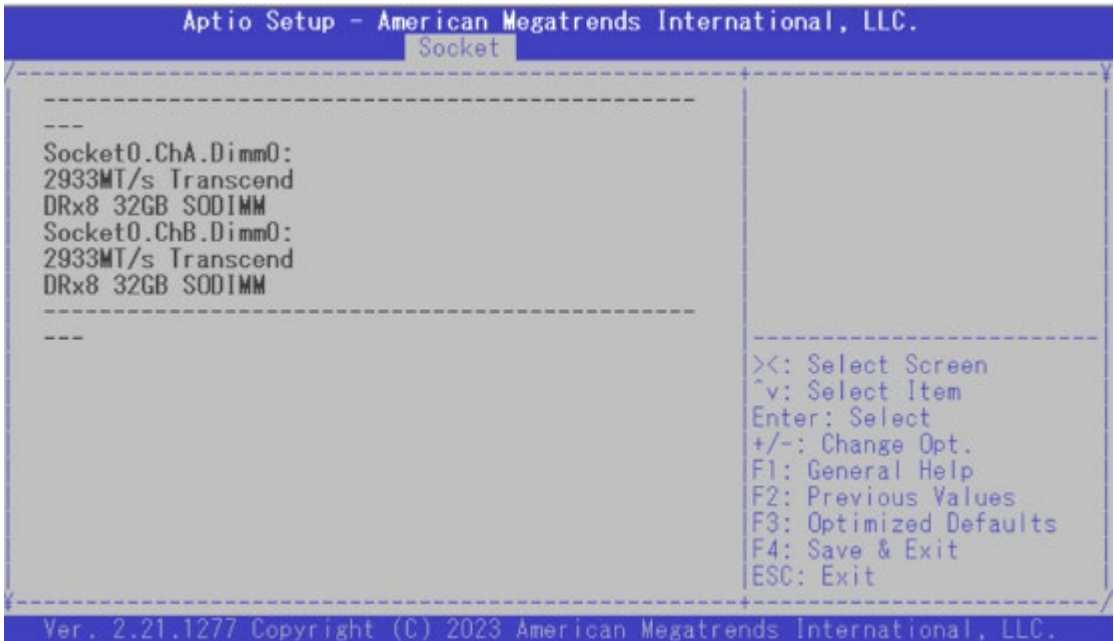
VMX	Disabled Enabled	Enables the Vanderpool Technology, which takes effect after reboot.
Enable SMX	Disabled Enabled	Enables Safer Mode Extensions
AES-NI	Disabled Enabled	Enable/disable AES-NI support

Per-Socket Configuration



Feature	Options	Description
Core Disable Bitmap (Hex)	0	0: Enable All cores. FFFFFFFF: Disable all cores

Memory Configuration



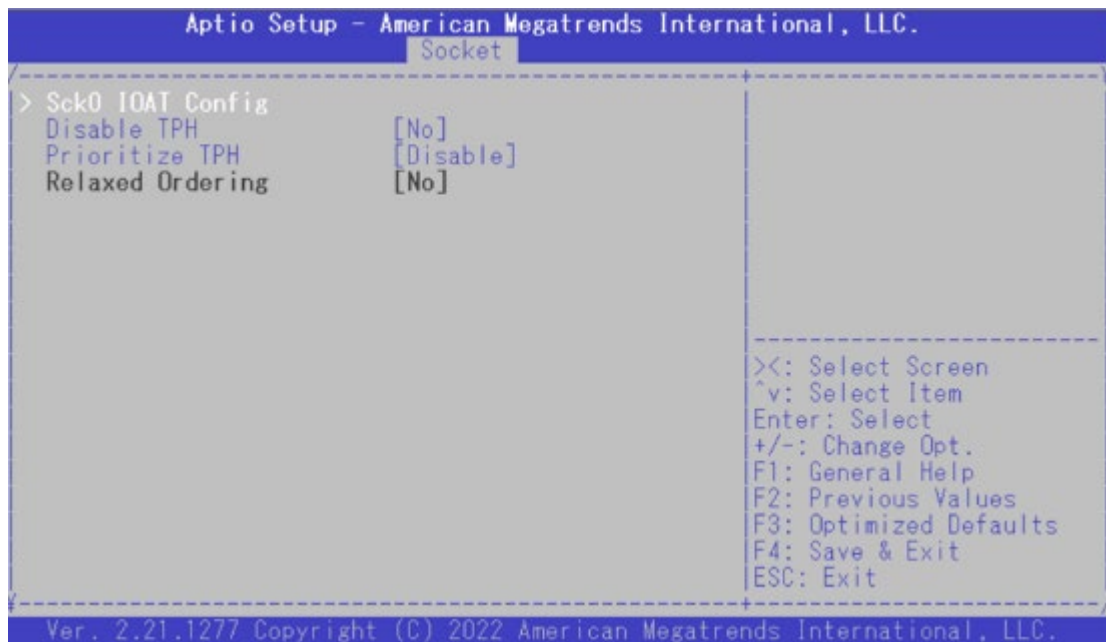
Feature	Options	Description
Memory Topology	None	Displays memory topology with DIMM population information



## I/O Configuration

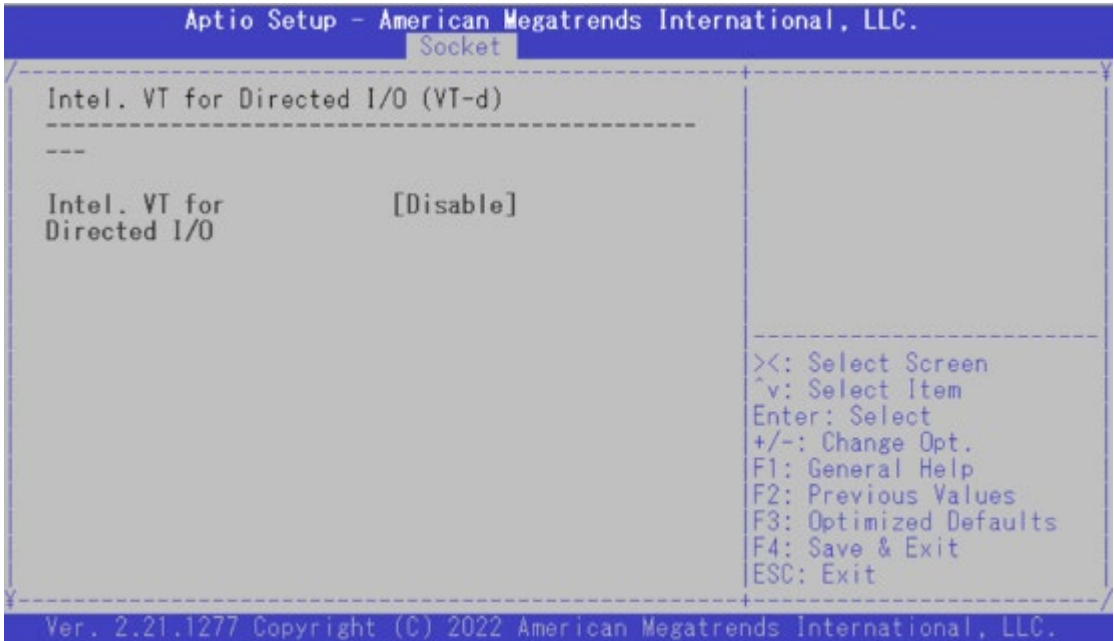


Feature	Options	Description
IOAT Configuration	None	All IOAT configuration options
Intel® VT for Directed I/O (VT-d)	None	Press <b>&lt;Enter&gt;</b> to bring up the Intel® VT for Directed I/O (VT-d) Configuration menu.
PCI-E ASPM Support (Global)	No Per-Port L1 Only	This option enables / disables the ASPM support for all downstream devices.
PCIe Extended Tag Enable	Auto No Yes	Auto/Enable - BIOS sets 8-bit Tag Field for PCIe Root Port/EndPoint. Disable - BIOS sets 5-bit Tag Field for PCIe Root Port/EndPoint
PCIe Max Read Request Size	Auto 128B 256B 512B 1024B 2048B 4096B	Set Max Read Request Size in EndPoints

IOAT Configuration

Feature	Options	Description
Sck0 IOAT Config	None	None
Disable TPH	No Yes	TLP Processing Hint disable
Prioritize TPH	Disabled Enabled	Prioritize TPH
Relaxed Ordering	No Yes	Relaxed Ordering Enable/Disable

Intel® VT for Directed I/O (VT-d)

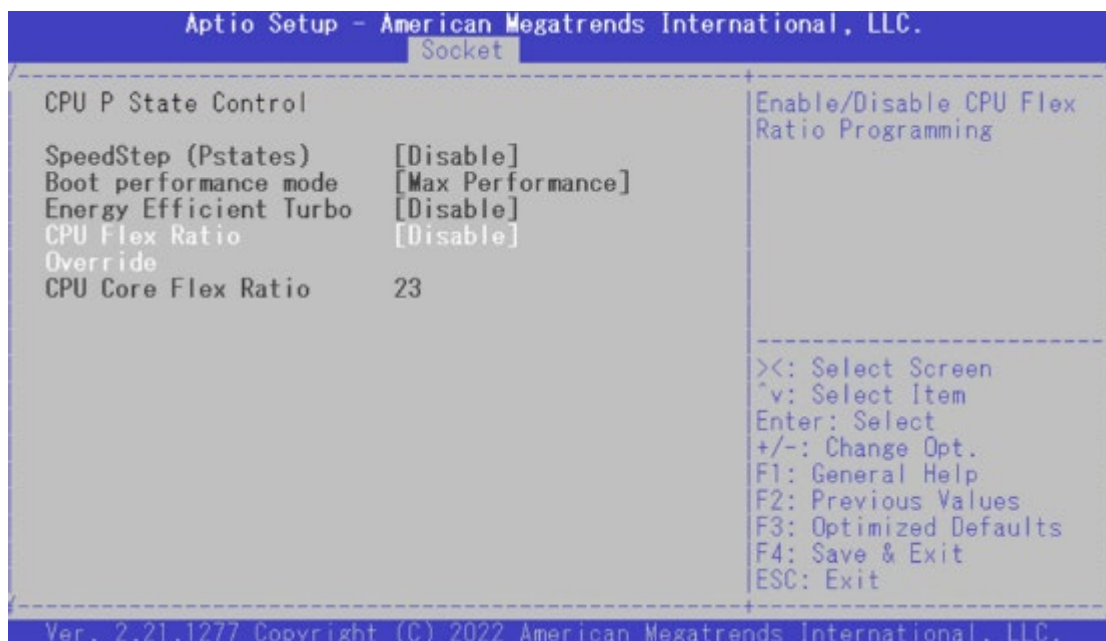


Feature	Options	Description
Intel® VT for Directed I/O	Disabled Enabled	Enable/Disable Intel® <u>Virtualization</u> Technology for Directed I/O (VT-d) by reporting the I/O device assignment to VMM through DMAR ACPI Tables.

## Advanced Power Management Configuration



Feature	Options	Description
CPU P State Control	None	P State Control Configuration Sub Menu, include Turbo, XE and etc.

CPU P State Control

Feature	Options	Description
SpeedStep (Pstates)	Disabled Enabled	Enables or disables EIST (P-States)
Boot performance mode	Max Performance Max Efficient Set by Intel Node Manager	Select the performance state that the BIOS will set before OS hand off.
Energy Efficient Turbo	Disabled Enabled	Energy Efficient Turbo Disable, MSR 0x1FC [19]
CPU Flex Ratio Override	Disabled Enabled	Enable/Disable CPU Flex Ratio Programming
CPU Core Flex Ratio	23	Non-Turbo Mode Processor Core Ratio Multiplier

## Security

Select the Security menu item from the BIOS setup screen to enter the Security Setup screen. Users can select any of the items in the left frame of the screen.



Feature	Description
Administrator Password	If ONLY the Administrator's password is set, it only limits access to Setup and is only asked for when entering Setup.
User Password	If ONLY the User's password is set, it serves as a power-on password and must be entered to boot or enter Setup. In Setup, the User will have Administrator rights.

## Secure Boot



Feature	Options	Description
Secure Boot Enable	Disabled Enabled	Secure Boot is activated when Platform Key (PK) is enrolled, System mode is User/Deployed, and CSM function is disabled.
Secure Boot Mode	Standard Custom	Customizable Secure Boot mode: In Custom mode, Secure Boot Policy variables can be configured by a physically present user without full authentication.



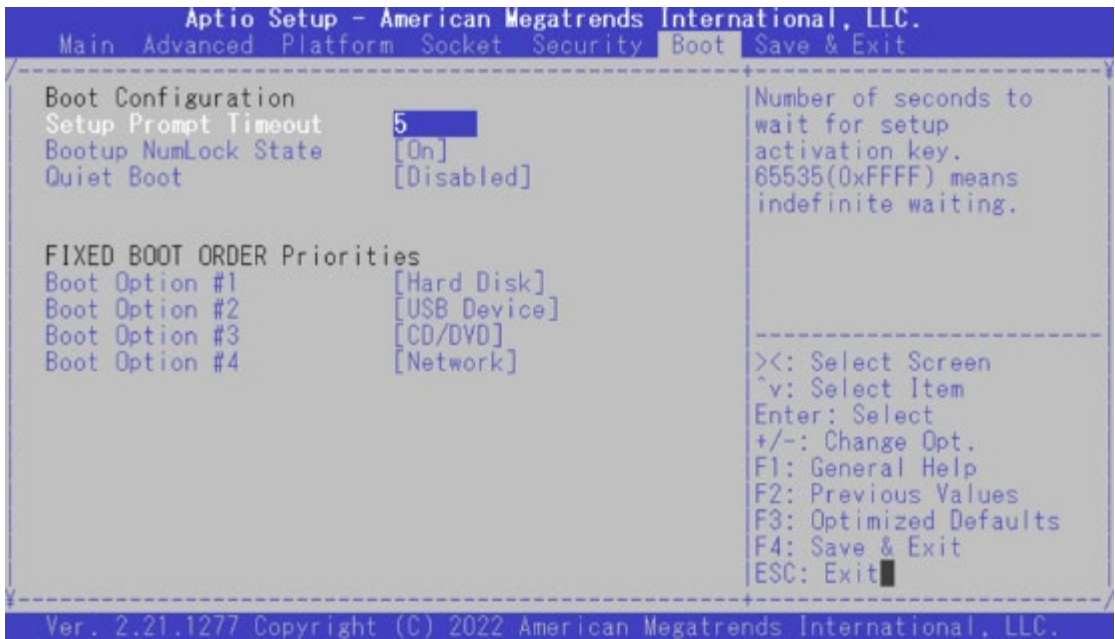
## Key Management



Feature	Options	Description
Factory Key Provision	Disabled Enabled	Provision factory default keys on next re-boot only when System in Setup Mode.
Restore Factory keys	None	Force System to User Mode. Configure NVRAM to contain OEM-defined factory default Secure Boot keys.
Enroll Efi Image	None	Allows the image to run in Secure Boot mode. Enroll SHA256 hash of the binary into Authorized Signature Database (db).

## Boot Menu

Select the Boot menu tab from the BIOS setup screen to enter the “Boot” setup screen. Users can select any of the items in the left frame of the screen.



Feature	Options	Description
Setup Prompt Timeout	5	The number of seconds to wait for setup activation key. 65535 means indefinite waiting.
Bootup NumLock State	On Off	Select the keyboard NumLock state
Quiet Boot	Disabled Enabled	Enables or disables Quiet Boot option.

- Choose boot priority from boot option group.
- Choose specific boot device priority sequence from available Group device.

## Save and Exit Menu

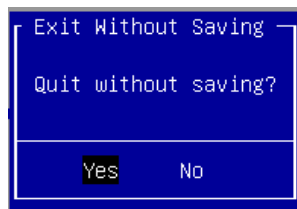
Select the Save and Exit menu tab from the BIOS setup screen to enter the "Save and Exit" setup screen.

Users can select any of the items in the left frame of the screen.



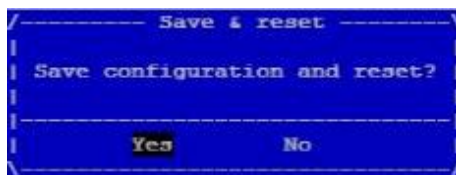
### ■ Discard Changes and Exit

Select this option to quit Setup without saving any modifications to the system configuration. The following window will appear after the "**Discard Changes and Exit**" option is selected. Select "**Yes**" to discard changes and exit Setup.



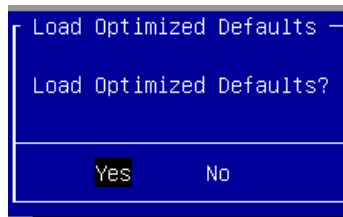
### ■ Save Changes and Reset

When Users have completed the system configuration changes, select this option to save the changes and reset from BIOS Setup in order for the new system configuration parameters to take effect. The following window will appear after selecting the "**Save Changes and Reset**" option is selected. Select "**Yes**" to save changes and reset.



## ■ Restore Defaults

Restore default values for all setup options. Select “**Yes**” to load Optimized defaults.



Note: The items under Boot Override may not be the same as the above images, as it should depend on the device connected to the system.

## APPENDIX A: LED INDICATOR EXPLANATIONS

The status explanations of LED indicators on Front Panel are as follows:



**Green: System Power**

**Red/Green: System Status**

**Amber: HDD Activity**

LED	COLOR	LED ACTION	DESCRIPTION
<b>Power</b>	<b>Green</b>	Steady	System is powered ON
	<b>OFF</b>	N/A	System is powered OFF
<b>Status</b>	<b>Green</b>	Steady	LED status controlled by GPIO
	<b>Red</b>	Steady	
	<b>OFF</b>	N/A	System is powered OFF
<b>Storage</b>	<b>Amber</b>	Blinking	Storage (HDD/SATA/NVME) Active
	<b>OFF</b>	N/A	No Data Access

### ► RJ-45 LAN LED Indicators

**10/100/1G**

*Amber*



*Green/Amber*

### ► 10M/100M/1GB RJ-45 Define:

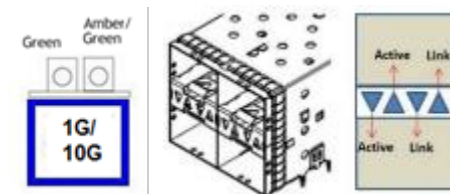
Speed	<b>Amber (Active)</b>	<b>Green/Amber (Link)</b>
<b>10M</b>	Blinking Amber – Indicates data access	OFF
<b>100M</b>	Blinking Amber – Indicates data access	ON ( <b>Green</b> )
<b>1G</b>	Blinking Amber – Indicates data access	ON ( <b>Amber</b> )

### ► 10Gb RJ-45 Define:

Speed	<b>Green (Active)</b>	<b>Green/Amber (Link)</b>
<b>10/100M</b>	Blinking / Data access	OFF
<b>1G</b>	Blinking / Data access	ON ( <b>Amber</b> )
<b>10G</b>	Blinking / Data access	ON ( <b>Green</b> )

1. When cable is plug-in and network is linked. Both LED will be bright. The behavior is as defined.
2. Without the Cable plug-in, the LED should be off
3. If LAN Driver controls the LED, the behavior will follow the driver

► **10Gb SFP+ Light pipe LED (top location) Define:**



Speed	Amber (Active)	Amber / Green (Link)
<b>1G</b>	Blinking / Data access	ON ( <b>Amber</b> )
<b>10G</b>	Blinking / Steady	ON ( <b>Green</b> )
<b>Non-Link</b>	OFF	OFF

1. When cable is plug-in and network is linked. Both LED will be bright. The behavior is as defined.
2. Without the Cable plug-in, the LED should be off
3. If LAN Driver controls the LED, the behavior will follow the driver

► **Define Bypass LED**



1 LED per pair, reserve on board 1x2 pin header per port.

NOTE: Standard does not include LED as default

NOTE: If Standard product requires LED out: When Bypass is Enabled, the LED will be **Green**.

► **Bypass Default Configuration**

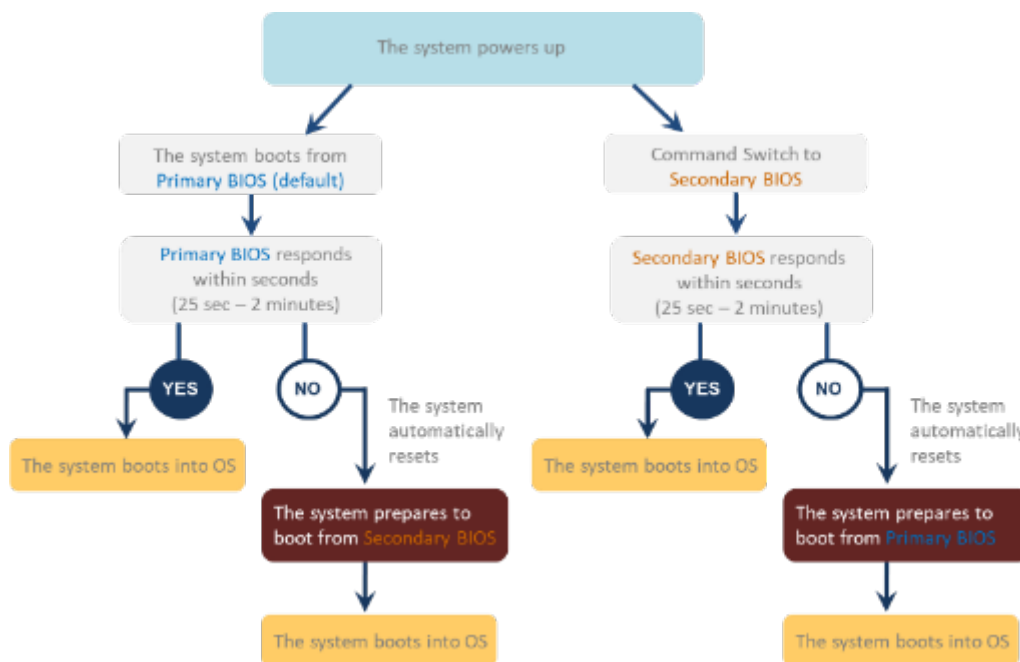
Item	Power ON	Run Time	Power OFF
<b>Bypass (Default)</b>	Disable	Disable	Enable
<b>Remove Power Cord</b>	Change back to default status		
<b>System Reboot</b>	Keep the current status		

## APPENDIX B: DUAL BIOS INTRODUCTION

Failure when booting up BIOS is not uncommon and can occur most often during a power failure, a mishandled BIOS update, a malware attack resulting in data corruption. When it happens, recovering procedures consume considerable time and effort. Lanner understands this pain and have empowered our products with the Dual BIOS feature.

### How Dual BIOS Works

Dual BIOS features two physical BIOS ROMs soldered onto the motherboard, carrying two separate BIOS images. If the Primary BIOS (default) is not functioning correctly and fails to respond within seconds (~25 seconds to 2 minutes, depend upon appliance), the system will invoke a bootup from the Secondary BIOS, automatically restarting the system and launch the operating system.



### 2nd Gen Dual BIOS

To provide increased flexibility and usage protection, Lanner has released the 2nd Gen Dual BIOS function on Lanner appliances. With 2nd Gen Dual BIOS, both the primary BIOS and secondary BIOS can be updated and flashed using the BIOS Tool to run different versions of BIOS ROMs independently for maximum compatibility. This additionally allow users to switch BIOS ROMs for booting up, toggling between primary BIOS and secondary BIOS.

- **Flexible recovery timer control**

Users can designate the amount of time before recovery BIOS launch. The amount of time is no longer fixed to 7 minutes.

- **Flexible Dual BIOS ROMs control.**

Users can flash both the Primary BIOS and Secondary BIOS, thus run different versions of BIOS ROMs independently for maximum compatibility.



### • Flexible Dual BIOS ROMs switch

The 2nd Gen Dual BIOS allow users to choose one of the BIOS ROMS (Primary BIOS/Secondary BIOS) for booting up. Use software command prompt to toggle between Primary BIOS and Secondary BIOS.

	Gen1 Dual BIOS	Gen2 Dual BIOS
<b>Function</b>	Primary / Recovery 2 <sup>ND</sup> BIOS for recovery purpose	Primary / Secondary (Peer to Peer) Both BIOS can let the system work
<b>Detection Time</b>	7 min	Seconds (By platform design)
<b>2<sup>ND</sup> BIOS updated</b>	Only using the SPI facility	By BIOS tool command or SPI facility
<b>MAC/DMI</b>	Only for BIOS1	For both BIOS
<b>CPLD Interface</b>	GPIO	LPC or eSPI (By Platform)

**Figure 1. Gen 1 vs Gen 2 Dual BIOS comparison chart**

Few things can shut down a computer as completely as a corrupted BIOS. With Dual BIOS feature, you will be guaranteed to enter a healthy OS to perform thorough troubleshooting before the situation is irreparable.

### Get Ready for BIOS Update

Flashing a BIOS needs to be carefully completed, especially pertaining to a corrupted BIOS, which can lead to an unusable system if done incorrectly. To get ready for a BIOS update, acquire the following BIOS resources from Lanner technical support:

- Firmware and Flash Tool
- BIOS Engineering Spec

Before you start, make sure you select the correct firmware version, correct BIOS (Primary or Secondary) and go through the instructions for BIOS update in *BIOS Engineering Spec* thoroughly. If you cannot be certain if this version is correct for your system, please contact Lanner Technical Support.

#### **Note:**

1. Dual BIOS feature cannot work with BIOS Boot Guard function
2. To update BIOS, it is mandatory to have both BIOS updated first. This is to avoid both BIOS having ME code variations, which could lead to unexpected risk and errors.
3. When the system enters BIOS menu or Option ROM, the system will not reboot automatically.



#### **Warning**

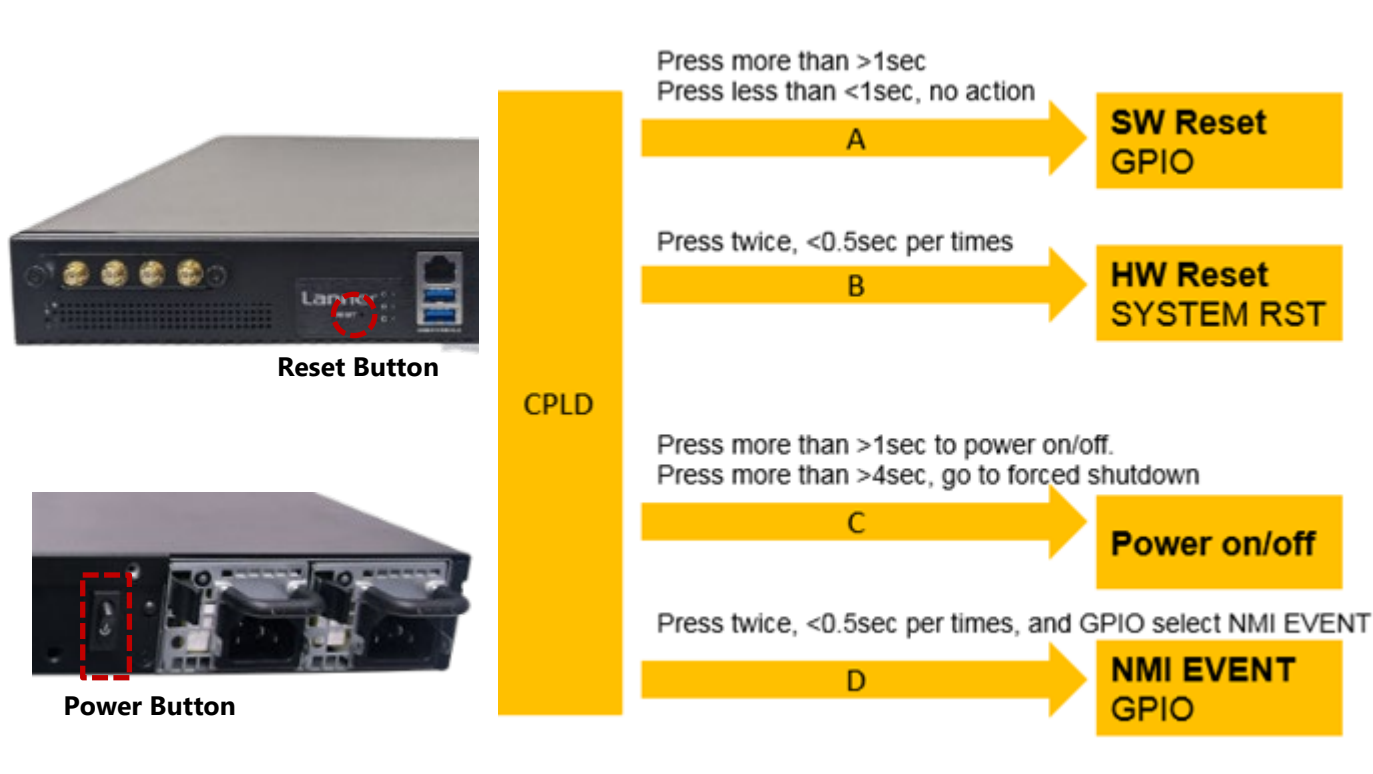
DO NOT power off or reset the system during BIOS updating process.

#### **Disclaimer**

Under no circumstances will Lanner accept responsibility or liability for damages of any kind whatsoever resulting or arising directly or indirectly from a BIOS update.

## APPENDIX C: SMART POWER AND RESET BUTTON

### Smart Power and Reset Button – Controlled by CPLD



## APPENDIX D: ESD/SURGE ENHANCEMENT

Electrostatic Discharge (ESD): IEC-61000-4-2	Contact Discharge	Air Discharge	STD
Level 1	±2 kV	±2 kV	
Level 2	±4 kV	±4 kV	4K Contact
Level 3	±6 kV	±8 kV	8K Air
<b>Level 4 (Requirement)</b>	±8 kV	±15 kV	<b>New Requirement</b>
Surge Immunity (LAN): IEC-61000-4-5	Test Level		
Level 0	25V		
Level 1	500V		
Level 2	1kV		V (Current)
<b>Level 3 (Requirement)</b>	2kV		<b>New Requirement</b>
Level 4	4kV		
Electrical Fast Transient (EFT): IEC-61000-4-4			
Level 1	0.5kV		
Level 2	1kV		V (Current)
<b>Level 3 (Requirement)</b>	2kV		<b>New Requirement</b>
Level 4	4kV		

## APPENDIX E: TERMS AND CONDITIONS

### Warranty Policy

1. All products are under warranty against defects in materials and workmanship for a period of one year from the date of purchase.
2. The buyer will bear the return freight charges for goods returned for repair within the warranty period; whereas the manufacturer will bear the after service freight charges for goods returned to the user.
3. The buyer will pay for the repair (for replaced components plus service time) and transportation charges (both ways) for items after the expiration of the warranty period.
4. If the RMA Service Request Form does not meet the stated requirement as listed on "RMA Service," RMA goods will be returned at customer's expense.
5. The following conditions are excluded from this warranty:
  - ▶ Improper or inadequate maintenance by the customer
  - ▶ Unauthorized modification, misuse, or reversed engineering of the product
  - ▶ Operation outside of the environmental specifications for the product.

### RMA Service

#### Requesting an RMA#

1. To obtain an RMA number, simply fill out and fax the "RMA Request Form " to your supplier.
2. The customer is required to fill out the problem code as listed. If your problem is not among the codes listed, please write the symptom description in the remarks box.
3. Ship the defective unit(s) on freight prepaid terms. Use the original packing materials when possible.
4. Mark the RMA# clearly on the box.



**Note:** Customer is responsible for shipping damage(s) resulting from inadequate/loose packing of the defective unit(s). All RMA# are valid for 30 days only; RMA goods received after the effective RMA# period will be rejected.

## RMA Service Request Form

When requesting RMA service, please fill out the following form. Without this form enclosed, your RMA cannot be processed.

<b>RMA No:</b>		Reasons to Return: <input type="checkbox"/> Repair(Please include failure details)	
		<input type="checkbox"/> Testing Purpose	
Company:		Contact Person:	
Phone No.		Purchased Date:	
Fax No.:		Applied Date:	
Return Shipping Address: _____			
Shipping by: <input type="checkbox"/> Air Freight <input type="checkbox"/> Sea <input type="checkbox"/> Express _____			
<input type="checkbox"/> Others: _____			
Item	Model Name	Serial Number	Configuration

Item	Problem Code	Failure Status

**\*Problem Code:**

01: D.O.A.	07: BIOS Problem	13: SCSI	19: DIO
02: Second Time R.M.A.	08: Keyboard Controller Fail	14: LPT Port	20: Buzzer
03: CMOS Data Lost	09: Cache RMA Problem	15: PS2	21: Shut Down
04: FDC Fail	10: Memory Socket Bad	16: LAN	22: Panel Fail
05: HDC Fail	11: Hang Up Software	17: COM Port	23: CRT Fail
06: Bad Slot	12: Out Look Damage	18: Watchdog Timer	24: Others (Pls specify)

***Request Party***

***Confirmed By Supplier***

\_\_\_\_\_  
Authorized Signature / Date

\_\_\_\_\_  
Authorized Signature / Date